





Whirlpool DP920QWDB3 Use And Care Manual



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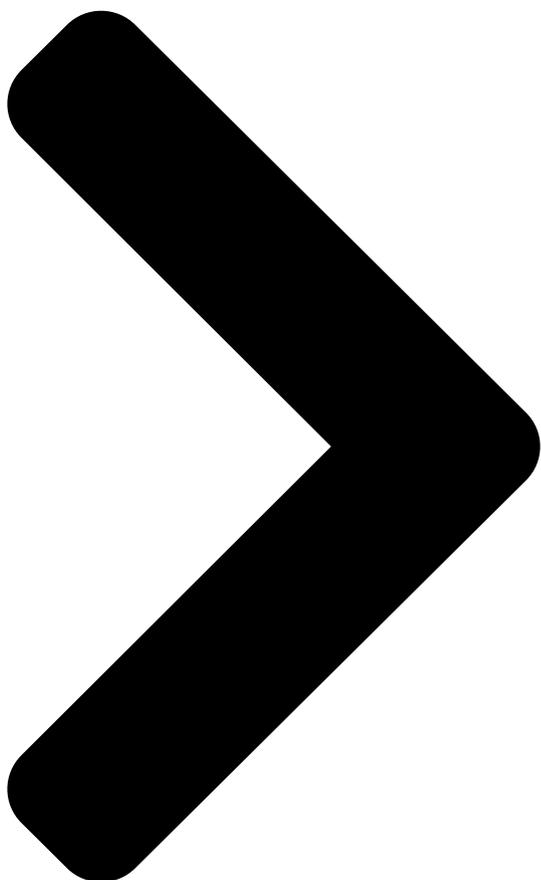
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# UseAndCare

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MODEL SERIES 920  
PART NO. 3373752 Rev. A

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Call our Consumer  
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HOW TO MAKE A HOME RUN.™

# Use And Care

## G U I D E

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[Dishwasher Whirlpool DP940PWSQ0 Parts List](#)

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### [Page 2: A Note To You](#)

Whirlpool e appliance. Because your life is getting busier and more complicated, Whirlpool dishwashers are easy to use, save time, and help you manage your home better. To ensure you

enjoy years of trouble-free operation, we developed this Use and Care Guide. It contains valuable information about how to operate and maintain your appliance properly and safely.

### [Page 3: Dishwasher Safety](#)

Dishwasher Safety Your safety is important to us. This guide contains safety statements under warning symbols. Please pay special attention to these symbols and follow any instructions given. Here is a brief explanation of the use of the warning symbol. IMPORTANT SAFETY INSTRUCTIONS...

### [Page 4: Parts And Features](#)

Parts and Features Your dishwasher is illustrated below with the parts and features called out. To help you find information on specific parts or features quickly, page references are included. Third level wash (p. 8) rack adjuster (p. 9) Adjustable top rack Upper spray arm (p.

### [Page 5: Starting Your Dishwasher](#)

Starting Your Dishwasher This section tells you how to start or stop your dishwasher. Refer to it for quick reference. Starting a wash cycle 1. Load the dishwasher. See pages 6-9. 5. Close door firmly until it latches. 6. Run hot water at the sink nearest the 2.

### [Page 6: Loading Your Dishwasher](#)

Loading Your Dishwasher This section tells how to properly load your dishwasher for best washing and rinsing results. Preparing to load the dishwasher Loading quiet operation • To save water and energy, do not rinse dishes before putting them into the •...

[Page 7](#) Loading the silverware basket Personal Injury Hazard Load sharp items (knives, forks, skewers, etc.) with the point down. Failure to do so could cause personal injury. • Load the silverware basket while it is in the door or take the basket out for loading on a counter or table.

[Page 8](#) Loading the bottom rack Load items with cooked-on or dried-on food in the bottom rack, with soiled surfaces facing inward to the spray. Mixed load Mixed load • Load plates, soup bowls, etc., between prongs and facing inward to the spray. •...

[Page 9](#) • Place items in the rows between prongs. Placing them over the prongs may lead to breakage. • Secure lightweight items. • China, crystal, and other delicate items must not touch each other during dishwasher operation. Damage may occur. Mixed load Mixed load...

### [Page 10: Using The Dispensers](#)

Using the Dispensers For best washing results, review the information below. It is important to use detergents and rinse agents properly. Using the detergent dispenser • Use automatic dishwashing detergent much detergent only. Other detergents are too mild and • The amount of detergent to use depends much too sudsy.

[Page 11](#) Using the rinse agent dispenser Keep the rinse agent dispenser filled with a liquid rinse agent. A rinse agent greatly improves dish drying by helping water flow off them during the last rinse, A rinse agent also keeps water from forming droplets and drying as spots or streaks, A small amount of rinse agent automatically releases into the rinse water during the...

### [Page 12: Setting The Controls](#)

Setting the Controls Operating your dishwasher's controls properly helps you obtain the best possible washing results. This section tells you how to select wash cycles and options. Selecting a wash cycle Press a Cycle pad. The dishwasher starts filling once you press a Cycle pad unless you select the delay wash cycle.

### [Page 13: Using Cancel/Drain](#)

Using CANCEL/DRAIN To clear the indicators: Press CANCEL/DRAIN to cancel a cycle or Press CANCEL/DRAIN before starting the dishwasher to clear all cycle and option selections. to clear the indicators. cancel a cycle: • Press CANCEL/DRAIN while the dishwasher is running to start a 2-minute drain.

## [Page 14: Changing A Cycle Or Option Setting](#)

Changing a cycle or option setting During the first minute of a cycle 1. Press new Cycle and/or Option pads. 2. Check the detergent dispensers. They must be filled properly for the new cycle. After first minute cycle of a 1.

## [Page 15: Understanding The Status Indicators](#)

indicators Understanding the status RINSING LOCK The RINSING indicator glows during the last The LOCK OUT feature lets you lock out the function of the control two rinses of all cycles. pads. When using LOCK OUT, you cannot start the dishwasher, To use LOCK OUT: DRYING •...

## [Page 16: Washing Special Items](#)

Washing Special Items If you have any doubts about washing a particular piece of dishware, check with the manufacturer to see if it is dishwasher safe. MATERIAL DISHWASHER SAFE? EXCEPTIONS/SPECIAL INFORMATION Aluminum High water temperature and detergents can pit finish of anodized aluminum. Bottles Wash bottles and cans by hand.

## [Page 17: Dishwasher](#)

Connecting a Portable Dishwasher NOTE: A special adapter must be installed on the faucet before the dishwasher can be connected. Complete instructions and the adapter are packed with your dishwasher. When moving your dishwasher make sure the door is latched. Hold the dishwasher at the top front corners.

[Page 18](#) Your Whirlpool Portable Dishwasher can be is available at your Whirlpool dealer or converted to a built-in (undercounter) model authorized Whirlpool service company. Instructions are included with the kit. by using conversion kit No. 4317856. The kit...

## [Page 19: Caring For Your Dishwasher](#)

Caring for Your Dishwasher Your new dishwasher is designed to give you many years of dependable service. There are a few things you can do to main- Personal Injury Hazard tain your dishwasher properly. This section Before cleaning interior, wait at least tells you how to clean and care for your 20 minutes after a cycle for the heating dishwasher.

[Page 20](#) Cleaning the interior Hard water minerals may cause a white film to build up on the inside surfaces, especially just beneath the door area. To clean interior: • Apply powdered dishwasher detergent to a damp sponge to make a paste. •...

## [Page 21: Saving Energy](#)

Saving Energy Saving energy is important and helps you save money. This section gives you tips on the best ways to save energy with your dishwasher. Loading tips • Wash full loads. Running a half-filled • Do not prerinse normally-soiled dishes.

## [Page 22: Solving Common](#)

Solving Common Dishwashing Problems A convenient checklist for handling minor performance problems. Go over this list before calling for service. If you are unable to solve your dishwasher's problem, turn to page 26 for service information. Solution chart PROBLEM CAUSE SOLUTION Food soil left Improper loading...

[Page 23](#) PROBLEM CAUSE SOLUTION Spotting Incorrect amount Follow recommendations on page 10 for amount. Heavy soil and/or hard water and filming of detergent (continued) generally require extra detergent. Use of ineffective Use fresh detergent. Store detergent tightly detergents closed in a cool, dry place. Discard lumpy detergent.

[Page 24](#) PROBLEM CAUSE SOLUTION Brown stains High iron content Remove by washing dishes (after food soil on dishes and in water supply has been removed) with 1 teaspoon to dishwasher 1 tablespoon of citric acid crystals added to interior covered section of detergent dispenser. Do not use detergent.

## [Page 25: Troubleshooting](#)

Troubleshooting Before calling for assistance please check the chart below for problems you can fix. It could save you the cost of a service call. Dishwasher problems PROBLEM CHECK THE FOLLOWING Dishwasher does Is the door tightly closed and securely latched? not run or stops

Has the cycle been set correctly? See pages 5 and 12.

### [Page 26: Requesting Assistance](#)

To locate FSP replacement parts in your recommend a qualified service company in area, refer to Step 2 or call the Whirlpool your area. Consumer Assistance Center number in If you prefer, write to: Step 1.

### [Page 27: Index](#)

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[Page 28](#) POWER CLEAN washing system parts covered by your warranty level wash tower Upper spray arm )ray tower Lower spray arm POWER CLEAN module and motor SOUND-LOCK tuned absorber...

### [Page 29: Requesting Assistance Or Service](#)

DURAPERM tub and/or inner door should they fail to From Date of Purchase contain water due to defective materials or workmanship. Service must be provided by an authorized Whirlpool service company. WHIRLPOOL WILL NOT PAY FOR A. Service calls to: 1.

This manual is also suitable for:

[Du920qwdb0Du920qwdq0Du920qwdq3Du920qwdb2Du920qwdb3Du920qwdq2](#) ... [Show all](#)