





Whirlpool DU920QWDQ4 Use And Care Manual



1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18

19  
20  
21  
22  
23  
24  
25  
26  
27  
28  
29  
30  
31  
32  
33

• PAGE

1

OF 33 GO

•

[Table of Contents](#)

- 

Troubleshooting

•

## Bookmarks



## Quick Links

[1 Table of Contents](#)

[2 Parts and Features](#)

[3 Caring for Your Dishwasher](#)

[4 Solving Common Dishwashing Problems](#)

[5 Troubleshooting](#)

[Download this manual](#)



Making  
Your World  
A Little Easier."



Making Your World  
A Little Easier."

# UseAndCare

DISHWASHER  
MODEL SERIES 920

[A Note to You](#) .....  
2  
[Dishwasher](#)  
[Safety](#) ..... 3  
[Parts and Features](#)  
..... 4  
[Start Up Guide](#) .....

# UseAndCare

# GUIDE

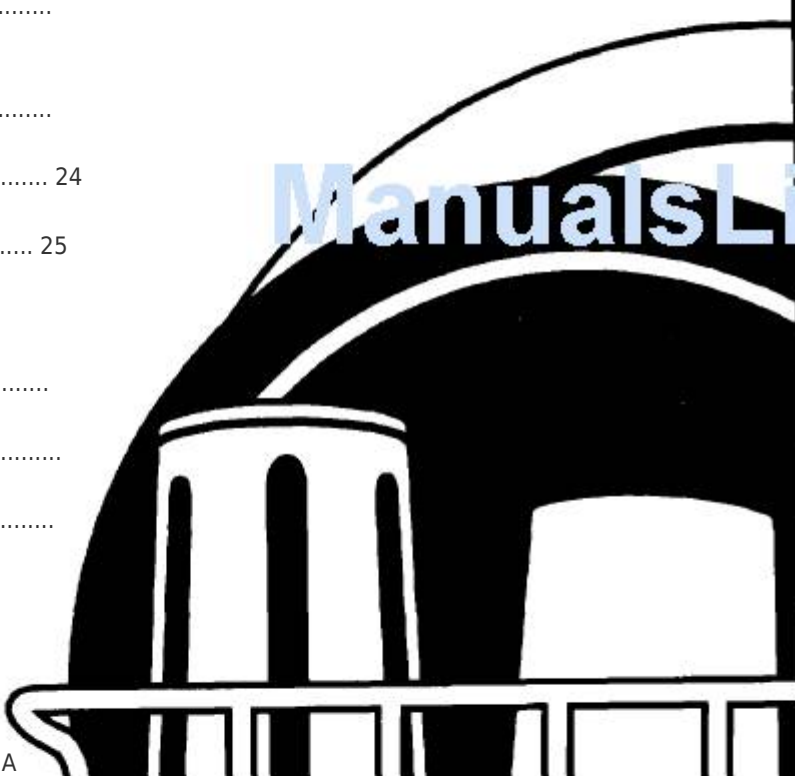
5  
[Loading Your Dishwasher](#) ..... 7  
[Using the Dispensers](#)  
..... 11  
[Setting the Controls](#) ..... 13  
[Selecting a wash cycle](#) ..... 13  
[Using Cancel/Drain](#) ..... 14  
[Selecting cycle options](#) .... 14  
[Changing a cycle or  
option setting](#)  
..... 15  
[Adding an item during  
a cycle](#) .....  
15  
[Understanding  
the status  
indicators](#)  
.....  
16  
[Washing Special Items](#) ..... 17  
[Connecting a Portable  
Dishwasher](#) .....  
18  
[Caring for Your  
Dishwasher](#) .....  
21  
[Saving Energy](#) ..... 24  
[Solving Common  
Dishwashing Problems](#) ..... 25  
[Troubleshooting](#)  
..... 28  
[Requesting Assistance  
or Service](#) .....  
30  
[Index](#) .....  
31  
[Warranty](#) .....  
36  
1-800-253-1301  
Call our Consumer  
Assistance  
Center  
with questions  
or comments.  
PART NO. 3376817 Rev. A



Making Your World  
A Little Easier.™

# Use And Care

## G U I D E



ManualsLib.com

**A Note to You** .....  
**Dishwasher Safety**  
**Parts and Features**  
**Start Up Guide** .....  
**Loading Your Dish**  
**Using the Dispensers**  
**Setting the Controls**  
Selecting a wash  
Using Cancel/Drain  
Selecting cycle options  
Changing a cycle or  
option setting .....  
Adding an item during  
a cycle .....  
Understanding the  
indicators .....  
**Washing Special Items**  
**Connecting a Portable  
Dishwasher** .....  
**Caring for Your  
Dishwasher** .....

[Next Page](#)

1  
2  
3  
4  
5

## Related Manuals for Whirlpool DU920QWDQ4

[Dishwasher Whirlpool DU920PFGB4 Use And Care Manual](#)

(76 pages)

[Dishwasher Whirlpool 920 Series Use And Care Manual](#)

Whirlpool use and care guide dishwasher 920, 929 (76 pages)

[Dishwasher Whirlpool DU920PGQ1 Use And Care Manual](#)

(76 pages)

[Dishwasher Whirlpool DU920QWDB5 Use And Care Manual](#)

(36 pages)

[Dishwasher Whirlpool 920 Series Use And Care Manual](#)

(33 pages)

[Dishwasher Whirlpool DP920QWDB3 Use And Care Manual](#)

(29 pages)

[Gas cooktop Whirlpool AKT 920 Product Description Sheet](#)

(4 pages)

[Dishwasher Whirlpool DU900 Use And Care Manual](#)

Undercounter dishwasher (40 pages)

[Dishwasher Whirlpool DU920PWKT0 Use & Care Manual](#)

Undercounter (40 pages)

[Dishwasher Whirlpool DU9200XT Series Use & Care Manual](#)

Undercounter dishwasher (20 pages)

[Dishwasher Whirlpool DU925SCGQ2 Use And Care Manual](#)

(31 pages)

[Dishwasher Whirlpool DU920PWKQ0 Use And Care Manual](#)

(27 pages)

[Dishwasher Whirlpool DU920PFGQ2 Installation Instructions Manual](#)

(18 pages)

[Dishwasher Whirlpool GU940SCGQ0 Use And Care Manual](#)

(31 pages)

[Dishwasher Whirlpool DU800DWG Manual](#)

1998 dishwashers (67 pages)

[Dishwasher Whirlpool DU620 Use & Care Manual](#)

Whirlpool dishwasher use & care guide (40 pages)

## Summary of Contents for Whirlpool DU920QWDQ4

### [Page 1: Table Of Contents](#)

Making Yaur World A Little Easier." UseAndCare A Note to You .....Dishwasher Safety ....3 Parts and Features ....4 Start Up Guide .....Loading Your Dishwasher ..7 Using the Dispensers ..11 Setting the Controls ..... 13 Selecting a wash cycle ..

### [Page 2: A Note To You](#)

WHIRLPOOL ® appliance. Because your life is getting busier and more complicated, WHIRLPOOL dishwashers are easy to use, save time, and help you manage your home better. To ensure you enjoy years of trouble-free operation, we developed this Use and Care Guide. It contains

valuable information about how to operate and maintain your appliance properly and safely.

### [Page 3: Dishwasher Safety](#)

Dishwasher Safety Your safety and the safety of others is very important. We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages. This is the safety alert symbol. This symbol alerts you to hazards that can kill or hurt you and others. All safety messages will be preceded by the safety alert symbol and the word "DANGER"...

### [Page 4: Parts And Features](#)

Parts and Features Your dishwasher is illustrated below with the parts and features called out. To help you find information on specific parts or features quickly, page references are included. Third level (p. 9) rack adjuster (p. 10) Adjustable top rack spray arm (p.

### [Page 5: Start Up Guide](#)

Start Up Guide Before using your dishwasher Tip Over Hazard Do not use dishwasher until Electrical Shock Hazard completely installed. Electrically ground dishwasher. Do not push down on open door. Connect ground wire to green ground Doing so can result in serious injury connector in terminal box.

[Page 6](#) Starting a wash cycle 1. Load the dishwasher. See the "Loading 5. Close door firmly until it latches. Your Dishwasher" section. 6. Run hot water at the sink nearest the 2. Spin the spray arms. They should turn freely. Turn water off. dishwasher until water is hot.

### [Page 7: Loading Your Dishwasher](#)

Loading Your Dishwasher This section tells how to properly load your dishwasher for best washing and rinsing results. Preparing to load the dishwasher Loading quiet operation • To save water and energy, do not rinse dishes before putting them into the •...

[Page 8](#) Loading the silverware basket • Load the silverware basket while it is in the door or take the basket out for loading on a counter or table. • Mix items in each section of the basket with some pointing up and some down to avoid nesting.

[Page 9](#) Loading the bottom rack Load items with cooked-on or dried-on food in the bottom rack, with soiled surfaces facing inward to the spray. Mixed load Mixed load • Load plates, soup bowls, etc., between prongs and facing inward to the spray. •...

[Page 10](#) • Place items in the rows between prongs. Placing them over the prongs may lead to breakage. • Secure lightweight items. • China, crystal, and other delicate items must not touch each other during dish- washer operation. Damage may occur. Mixed load Mixed load...

### [Page 11: Using The Dispensers](#)

Using the Dispensers For best washing results, review the information below. It is important to use detergents and rinse agents properly. Using the detergent dispenser • Use automatic dishwashing detergent much detergent only. Other detergents are too mild and • The amount of detergent to use depends much too sudsy.

[Page 12](#) Using the rinse agent dispenser Keep the rinse agent dispenser filled with a liquid rinse agent. A rinse agent greatly Improves dish drying by helping water flow off them during the last rinse. A rinse agent also keeps water from forming droplets and drying as spots or streaks, A small amount of rinse agent automati- cally releases into the rinse water during the...

### [Page 13: Setting The Controls](#)

Setting the Controls Operating your dishwasher's controls properly helps you obtain the best possible washing results. This section tells you how to select wash cycles and options. Selecting a wash cycle Press a Cycle pad. The dishwasher starts filling once you press a Cycle pad unless you select the delay wash cycle.

### [Page 14: Using Cancel/Drain](#)

Using Cancel/Drain To clear indicators: Press Cancel/Drain to cancel a cycle or to clear the indicators. Press Cancel/Drain before starting the dishwasher to clear all cycle and option



selections. To cancel a cycle: • Press Cancel/Drain while the dishwasher is running to start a 2-minute drain. It will take a few seconds for the drain to start.

### [Page 15: Changing A Cycle Or Option Setting](#)

Changing a cycle or option setting During the first minute of a cycle 1. Press new Cycle and/or Option pads. 2. Check the detergent dispensers. They must be filled properly for the new cycle° After first minute cycle of a 1.

### [Page 16: Understanding The Status Indicators](#)

indicators Understanding the status Lock Rinsing The Rinsing indicator glows during the last The Lock Out feature lets you lock out the function of the control two rinses of all cycles. pads. When using Lock Out, you cannot start the dishwasher. To use Lock Out: Drying •...

### [Page 17: Washing Special Items](#)

Washing Special Items If you have any doubts about washing a particular piece of dishware, check with the manufacturer to see if it is dishwasher safe. MATERIAL DISHWASHER SAFE? EXCEPTIONSISPECIAL INFORMATION Aluminum High water temperature and detergents can pit finish of anodized aluminum. Bottles Wash bottles and cans by hand.

### [Page 18: Connecting A Portable Dishwasher](#)

Connecting a Portable Dishwasher Electrical connection Electrclal Shock Hazard Plug Into a grounded 3 prong outlet. Do not remove ground prong. Do not use an adapter. Do not use an extension cord. Failure to follow these Instructlons can result in death, fire, or electrical shock.

[Page 19](#) NOTE: A special adapter must be installed on the faucet before the dishwasher can be connected. Complete instructions and the adapter are packed with your dishwasher. When moving your dishwasher make sure the door is latched. Hold the dishwasher at the top front corners.

[Page 20](#) Your WHIRLPOOL ® Portable Dishwasher The kit is available at your Whirlpool dealer can be converted to a built-in (undercounter) or authorized Whirlpool service company. Instructions are included with the kit. model by using conversion kit No. 4317856.

### [Page 21: Caring For Your Dishwasher](#)

Caring for Your Dishwasher Your new dishwasher is designed to give you many years of dependable service. There are a few things you can do to maintain your dishwasher properly. This section tells you how to clean and care for your dishwasher. Refer to the "Solution chart" for special cleaning prob- lems.

[Page 22](#) Cleaning the interior Hard water minerals may cause a white film to build up on the inside surfaces, especially just beneath the door area. To clean interior: • Apply powdered dishwasher detergent to a damp sponge to make a paste. •...

[Page 23](#) Figure 1 1. Disconnect power supply to the dishwasher. Water outlet Spring clamp Water pump and motor 2. Turn off water supply to the dishwasher. 3. Remove the 4 screws on the lower access panel and remove the lower access panel. 4.

### [Page 24: Saving Energy](#)

Saving Energy Saving energy is important and helps you save money. This section gives you tips on the best ways to save energy with your dishwasher. Loading tips • Wash full loads. Running a half-filled • Do not prerinse normally soiled dishes. dishwasher uses the same amount of Select the correct cycle for the load and use the recommended...

### [Page 25: Solving Common Dishwashing Problems](#)

Solving Common Dishwashing Problems A convenient checklist for handling minor performance problems. Go over this list before calling for service. If you are unable to solve your dishwasher's problem, turn to for information. Solution chart PROBLEM CAUSE SOLUTION Food soil left Improper loading Follow loading instructions.

[Page 26](#) PROBLEM CAUSE SOLUTION Spotting and Use of incorrect Use recommended dishwasher detergents filming detergents only. (continued) Incorrect amount See the "Using the

Dispensers" section for of detergent amount. Heavy soil and/or hard water generally require extra detergent. Use of ineffective Use fresh detergent.

[Page 27](#) PROBLEM CAUSE SOLUTION White spots on Seasoning removed Reseason cookware after dishwasher cookware with by dishwasher washing. non-stick finish detergents Brown stains High iron content Remove by washing dishes (after food soil on dishes and in water supply has been removed) with 1 teaspoon to dishwasher 1 tablespoon of citric acid crystals added to Interior...

### [Page 28: Troubleshooting](#)

Troubleshooting Before calling for assistance please check the chart below for problems you can fix. It could save you the cost of a service call. Dishwasher problems PROBLEM CHECK THE FOLLOWING Dishwasher does Is the door tightly closed and securely latched? not run or stops Has the cycle been set correctly? during a cycle...

[Page 29](#) PROBLEM CHECK THE FOLLOWING Control panel does Is the control panel Lock Out feature on? See the "Setting the not respond when Controls" section. pads are pressed Is the door tightly closed and securely latched? Dishwasher drains Did you accidentally press the Cancel/Drain pad twice? Press after turning off Cancel/Drain pad again to stop draining.

### [Page 30: Requesting Assistance](#)

To locate FSP replacement parts in your recommend a qualified service company in area, refer to Step 2 or call the Whirlpool your area. Consumer Assistance Center number in If you prefer, write to: Step 1.

### [Page 31: Index](#)

Index This index is alphabetical. Look for the word or phrase you are interested in, then look for the page number. TOPIC PAGE TOPIC PAGE BO-I-FOM RACK ..... OPTIONS .....CLEANING OVERFILL PROTECTOR .....Exterior .....PARTS/FEATURES .....Interior ..... RESPONSIBILITIES COMMON WASHING PROBLEMS Owner .....

[Page 32](#) POWER CLEAN washing system parts covered by your warranty \_Third lev.el wash tower Spray tower ozzle cap Washer Lower spray arm POWER CLEAN and motor SOUND-LOCK tuned absorber...

### [Page 33: Warranty](#)

DURAPERM TMtub and/or inner door should they fail to FROM DATE OF contain water due to defective materials or workmanship. PURCHASE Service must be provided by an authorized Whirlpool service company. WHIRLPOOL WILL NOT PAY FOR A. Service calls to: 1.

This manual is also suitable for:

[Du920qwd4920](#)