



# TOSHIBA

## Toshiba Strata DK8 User Manual

Dk digital lcd telephone



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# LIQUID CRYSTAL DISPLAY FEATURES DIGITAL TELEPHONE USER GUIDE

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### [Telephone System Toshiba Strata DK8 Installation And Maintenance Manual](#)

Digital key telephone systems (609 pages)

### [Telephone Toshiba strata DK8 Installation Instructions Manual](#)

(584 pages)

### [Telephone System Toshiba Strata DK 16 Installation And Maintenance Manual](#)

Toshiba digital key telephone systems installation and maintenance manual (321 pages)

### [Telephone Toshiba Strata DK8 User Manual](#)

Digital telephone (90 pages)

### [Telephone System Toshiba Strata DK8 General Description Manual](#)

Digital key telephone system (46 pages)

### [Telephone TOSHIBA Strata DK8 User Manual](#)

Standard telephone (26 pages)

### [Telephone Toshiba Strata DK16 User Manual](#)

Add-on module and direct station selection console (18 pages)

### [Telephone Toshiba Strata DK8 Quick Reference Manual](#)

Business telephone (9 pages)

### [IP Phone Toshiba DK User Manual](#)

Includes lcd, add-on module, and direct station selection console (163 pages)

### [IP Phone Toshiba CT User Manual](#)

Includes lcd, add-on module, and direct station selection console (136 pages)

### [Telephone Toshiba Strata DK User Manual](#)

Electronic telephone (134 pages)

### [Handsets Toshiba Strata AirLink Integrated Wireless Handset User Manual](#)

Toshiba integrated wireless handset user guide (131 pages)

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### [IP Phone Toshiba Strata DK User Manual](#)

Digital single line telephone (60 pages)

### [Telephone System Toshiba Strata DK14 System Administrator Manual](#)

Strata dk digital business telephone systems (56 pages)

## Summary of Contents for Toshiba Strata DK8

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CRYSTAL DISPLAY.....1-1 Liquid Crystal Display ..... 1-3 Summary of LCD  
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STRATA DK DIGITAL LCD TELEPHONE TABLE OF CONTENTS SUBJECT PAGE Setting/Changing  
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### [Page 5: Introduction](#)

(models DKT2010-SD, DKT2020-SD, and DKT1020-SD). This guide only covers the LCD functions of the digital telephone. It should be used in conjunction with the STRATA DK8 & DK16 Digital Telephone User Guide . An overview of this user guide will acquaint you with the various features that are available to your telephone, and will provide you with the necessary instructions to perform each feature.

### [Page 6: How To Use This Guide](#)

STRATA DK DIGITAL LCD TELEPHONE INTRODUCTION HOW TO USE THIS GUIDE Your telephone's specific calling allowances are determined by its Class of Service, as determined by system programming. Your system administrator can inform you which features are actually accessible from your specific telephone.

[Page 7](#) STRATA DK DIGITAL LCD TELEPHONE INTRODUCTION ACTION TEXT SPECIFIC INSTRUCTIONS ON HOW TO PERFORM A PROCEDURE ARE NUMBERED AND ENTERED IN THE LEFT-HAND COLUMN. CHAPTER TITLES STRATA DK FEATURE OPERATION NOTES AND NOTES: To cancel call forward, press Intercom 6 0 1 Spkr (or press the WARNING call forward button used to set call forward).

### [Page 8: Liquid Crystal Display](#)

STRATA DK DIGITAL LCD TELEPHONE INTRODUCTION TOSHIBA LCD DISPLAY HANDSET Mode  
Page Scroll LCD CONTROL BUTTONS/SOFT KEYS RED/GREEN LED INDICATORS A B C D E F G H I J  
K L M N O DIALPAD FLEXIBLE FEATURE P R S...

### [Page 9: Liquid Crystal Display](#)

Chapter 1 STRATA DK DIGITAL LCD TELEPHONE LIQUID CRYSTAL DISPLAY LIQUID CRYSTAL DISPLAY In its idle state, the 32-character Liquid Crystal Display (LCD) feature on your digital telephone gives you an accurate desk clock and calendar combination. When you have an outside call in progress, an elapsed time display gives a constant reminder of the call duration.

[Page 10](#) STRATA DK DIGITAL LCD TELEPHONE LIQUID CRYSTAL DISPLAY Scroll: 1. Scrolls through message waiting numbers. 2. Scrolls through the speed dial digits (if more than 16 digits) when in Mode 8. NOTE: If your telephone has the Soft Key feature turned on (Mode 71), the Mode, Page, and Scroll functions are not active when the telephone is busy on a CO line or Intercom call.

### [Page 11: Summary Of Lcd Functions](#)

STRATA DK DIGITAL LCD TELEPHONE LIQUID CRYSTAL DISPLAY SUMMARY OF LCD FUNCTIONS IMPORTANT NOTE! All Liquid Crystal Display (LCD) examples in this user guide are shown with soft keys turned OFF. If your telephone has soft keys turned ON, the displays may be different, but they will still allow you to follow the steps in this guide.

[Page 12](#) STRATA DK DIGITAL LCD TELEPHONE LIQUID CRYSTAL DISPLAY Your station will

display the called number, followed by "LINE X ACB", 30 N O . N N seconds later. L I N E X A C B Automatic Callback (ACB): When you set automatic callback at a busy station, its number is N O .

[Page 13](#) STRATA DK DIGITAL LCD TELEPHONE LIQUID CRYSTAL DISPLAY Call Forward: When you initiate any type of call forward, the LCD displays "CALL A L L F O R A R FORWARD TO". After you set call forward, the station number to which your calls will be forwarded is displayed, along with one of the following abbreviations: "CF-AC"...

[Page 14](#) STRATA DK DIGITAL LCD TELEPHONE LIQUID CRYSTAL DISPLAY CO Line Number: 1. Incoming Call or Transferred Call N O . N N Incoming Central Office (CO) call—if your station is programmed for incoming ringing on that CO line. L I N E 3 R I N G I N G Transferred CO call—CO line is transferred to your station in the ringing state by another station.

[Page 15](#) STRATA DK DIGITAL LCD TELEPHONE LIQUID CRYSTAL DISPLAY Dialed Number: 1. CO Line The digits are displayed as you dial over either a Central Office (CO) line N O . N N or the intercom using: 5 5 5 1 3 7 4 Manual dialing Automatic dialing Repeat last number dialed...

[Page 16](#) STRATA DK DIGITAL LCD TELEPHONE LIQUID CRYSTAL DISPLAY Intercom Number Display: N T = N N To find out what your intercom or extension number is if does not appear on your display, press Intercom 4 0 1 or CONF 4 0 1 and the intercom number will be displayed.

[Page 17](#) STRATA DK DIGITAL LCD TELEPHONE LIQUID CRYSTAL DISPLAY Message Waiting/Voice Mail: N O . N N When a message waiting voice mail is displayed, a "V" will follow the station number. A "+" indicates that there is a station message in C A L L W W Y Y V memory.

[Page 18](#) When using Speed Dial Memo (Mode 8), the name and number are displayed. 7 1 4 5 8 3 3 7 0 0 TOSHIBA is the memo (up to 12 characters). 714 583 3700 is the number (up to 16 digits). Toll Restriction Override...

## [Page 19: Feature Operation](#)

Chapter 2 STRATA DK DIGITAL LCD TELEPHONE FEATURE OPERATION DATE/TIME/DAY ADJUSTMENT This operation is possible from port 00 only (usually station 10), and allows you to set the date, time, and day. To Set the Date: 1. Place handset on-hook. 2.

## [Page 20: Call Forward Display](#)

STRATA DK DIGITAL LCD TELEPHONE FEATURE OPERATION 4. Press the Redial button. You will hear a confirmation tone. 5. Press the Spkr button. CALL FORWARD DISPLAY TO SET CALL FORWARD When any type of call forward is initiated, the "CALL FORWARD TO" prompt displays on the lower row of the LCD.

## [Page 21: Station-To-Station Message Waiting](#)

STRATA DK DIGITAL LCD TELEPHONE FEATURE OPERATION NOTES: To cancel call forward, press Intercom 6 0 1 Spkr (or press the call forward button used to set call forward). If call forward is set: Central Office (CO) lines that ring at your station only will forward (CO lines that ring into more than one station will not forward).

## [Page 22: Voice Mail \(Vm\)](#)

The LCD displays the digits and pauses. These digits include special pauses to be sent. voice mail codes and your mail box number. For example, for Toshiba VP Systems dial 91NN, where NN is your mail box number. 4. Press the Redial button to store data.

## [Page 23: Busy Field Display](#)

STRATA DK DIGITAL LCD TELEPHONE FEATURE OPERATION To Retrieve Messages: Press the Intercom and Msg The Msg LED must be flashing to allow message retrieval. buttons. To Clear All VM ID Digits: 1. Press the Intercom button. 2. Dial 6 5 6 or 6 5 7. 3.

## [Page 24: Toll Restriction Override/Traveling Class Code Change](#)

STRATA DK DIGITAL LCD TELEPHONE FEATURE OPERATION To Change/Delete the DISA Security Code: 1. Press the Intercom button You will hear a confirmation tone. and dial the 3-digit access

code. NO . NNCODESET The DISA security code can be 1 ~ 15 digits.

### [Page 25: Verified Account Code Change](#)

STRATA DK DIGITAL LCD TELEPHONE FEATURE OPERATION 2. Dial the four-digit override code. NO . NENTEROVRCODE 3. Press the Redial button to store the code. NO . NNDATA PROGRAMMED 4.

[Page 26](#) STRATA DK DIGITAL LCD TELEPHONE FEATURE OPERATION 3. Dial the verified account code The account code digit length is set in system programming. (4 ~ 15 digits). NO . NN The new verified account code displays as the digits are dialed. 4.

### [Page 27: Soft Key Operation](#)

Chapter 3 STRATA DK DIGITAL LCD TELEPHONE SOFT KEY OPERATION GENERAL DESCRIPTION The Soft Key feature provides a quick and easy way to access frequently-used features. If the Soft Key feature is activated at your station, abbreviated feature prompts will appear on the LCD above the Mode, Page, and Scroll keys while you are on a call (or you are ringing another station or outside telephone number).

[Page 28](#) STRATA DK DIGITAL LCD TELEPHONE SOFT KEY OPERATION example, only the Soft Key displays will be shown since Mode , Page , and Scroll no longer apply while Soft Keys are active. If you initiated the call, the "TRNS" prompt will appear 30 seconds after the first digit of the telephone number is dialed—the "ABR"...

[Page 29](#) STRATA DK DIGITAL LCD TELEPHONE SOFT KEY OPERATION 5. After you dial the station number (12 in this example), you will see one of the displays below for about three seconds. The display will then change to the display in Step 6. CALLINGCALLINGTOMBROWN 12...

### [Page 30: Soft Key Prompt Definitions](#)

STRATA DK DIGITAL LCD TELEPHONE SOFT KEY OPERATION 8. The LCD will appear as follows after you press the JOIN Soft Key in Step 7 and all parties will be conferenced. LN 3 + ST 12 EXITCONF "LN 3 + ST12"...

[Page 31](#) STRATA DK DIGITAL LCD TELEPHONE SOFT KEY OPERATION MSG—Press this Soft Key to set a message waiting indication at a busy or unanswered station. OVRD—Press this Soft Key to gain access to override options or to override a station that is busy or in the Do Not Disturb mode. BUSY—(Busy Override) Press this Soft Key to send a call-waiting tone to a busy station.

### [Page 32: Soft Key Activation](#)

STRATA DK DIGITAL LCD TELEPHONE SOFT KEY OPERATION SOFT KEY ACTIVATION To activate Soft Keys at your station: 1. Make sure your telephone is Your telephone must be idle before you follow the steps on the left to idle. Do not lift the handset. activate or deactivate the Soft Key feature at your station.

### [Page 33: Messages And Memos](#)

Chapter 4 STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS LCD ALPHANUMERIC MESSAGES, NAMES, MEMOS The LCD on your telephone can be used to send or receive messages to or from other LCD telephone users. The LCD can also display the names/numbers of the person calling your telephone or the name of the person you are calling.

[Page 34](#) STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS To Record a Message: 1 button moves Each button has three 1. Press the # button to access letters that are used in cursor to the right alpha characters. Refer to (also used to access messaging;...

### [Page 35: Preprogramming System Messages](#)

STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS PREPROGRAMMING SYSTEM MESSAGES System messages can only be programmed or permanently changed at station number \_\_\_\_ (usually 10). Five preprogrammed messages are automatically stored in memory when the Alphanumeric Messaging with LCD feature is initialized. 60) OUT TO LUNCH 61) IN A MEETING 62) CALL \_\_\_\_\_...



## [Page 36: Messaging](#)

STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS MESSAGING CALLING STATION MESSAGING You can set a message that will appear on the LCD of telephones that call your telephone by following the instructions on the left. To Create an LCD Message for Phones that Call Yours: 1.

## [Page 37: Setting/Changing Calling Station Messages](#)

STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS SETTING/CHANGING CALLING STATION MESSAGES You can set a completely new, personalized message by overwriting any of the existing preprogrammed messages. To do this, simply call up one of the messages as explained previously. When the cursor appears to the right of the message, shift it to the left margin and write your new message over the preprogrammed one.

[Page 38](#) T O S H I B A E X T . 1 0 The new information is stored and will appear on the top line of the display. For example, if you entered "TOSHIBA EXT. 10," that will D A T E D A Y T I M E appear above the date/day/time on the display.

## [Page 39: Speed Dial Memo](#)

STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS 4. Dial the intercom number (N N) of the station for which the NAME/NUMBER information is to be recorded. D E S T E K T N O . N N 5. Press the Page button. U S E R N A M E ? "USER NAME?"...

[Page 40](#) STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS To Program Speed Dial Names and Numbers: 1. Press the Redial button, Press SDS or if your telephone is not equipped with a Speed Dial then the Speed Dial button. 2. Dial the desired speed dial code.

## [Page 41: Timed Reminders With Memo](#)

STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS 3. Press the Page button to scan the directory for the appropriate number/memo. 4. Press any available CO button. 5. The number is dialed. To Check a Speed Dial Number: 1. Press Mode 8 when telephone is idle.

## [Page 42: Message Sending](#)

STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS 5. If desired, enter a message Personal message (10 ~ 19) and system (60 ~ 99). The message does number. not display when setting a timed reminder—it displays when the reminder activates. Messages are set using the Record a Message method. 6.

## [Page 43: Group Called Station Messaging](#)

STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS 2. Press the Mode button. The LCD displays "MODE?" 3. Dial 4. The LCD displays "MW TO STNN MSG NO?" 4. Enter the desired message Personal message (10 ~ 19), system message (60 ~ 99). The LCD number.

## [Page 44: Remote Calling Station Messaging](#)

STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS 9. Press the Mode button. The LCD displays "MODE NO.?" 10. Dial 0. The LCD displays date/day/time. The LCD then displays "SENT NNM" at originating station, and the originating station number and a message indication are displayed on the destination station LCD.

[Page 45](#) STRATA DK DIGITAL LCD TELEPHONE MESSAGES AND MEMOS IMPORTANT NOTE! Soft Keys must be off (MODE 70) at the sending and receiving stations for this feature to operate. To Send a Message to a Busy or DND Station: 1. Call the desired station. Listen for a busy tone.

[Page 47](#) Index STRATA DK DIGITAL LCD TELEPHONE INDEX Executive Override Display. See Page Button 1-1 Account Code Override Displays Privacy Override Display. See Calls 1-3 Override Displays Changes 2-7 Preprogrammed Messages. See Alphanumeric Messages 1-4, 4-1 Group Called Station Messaging. Messages and Memos See Messages and Memos Auto Busy Redial Display 1-3 Automatic Callback Display 1-4...

This manual is also suitable for:

Strata dk16