Toshiba Strata AirLink User Manual

Integrated wireless handset

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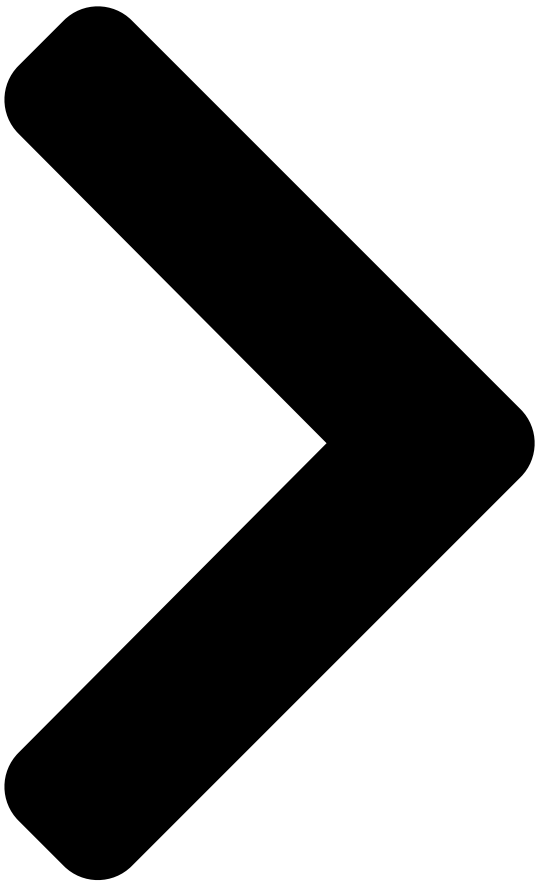

Telecommunication Systems Division

TOSHIBA™

Integrated Wireless Handset User Guide

May 2000

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Related Manuals for Toshiba Strata AirLink

Handsets Toshiba Strata AirLink User Manual

Integrated wireless handset (132 pages)

Telephone System □□□Toshiba Strata AirLink Installation Manual

Digital business telephone systems (117 pages)

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External wireless handset (48 pages)

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(378 pages)

Telephone Toshiba Strata DK40 Installation & Maintenance Manual

(360 pages)

IP Phone Toshiba Strata DK 2000-series User Manual

Toshiba digital telephone user guide (164 pages)

IP Phone Toshiba DK User Manual

Includes lcd, add-on module, and direct station selection console (163 pages)

IP Phone Toshiba CT User Manual

Includes lcd, add-on module, and direct station selection console (136 pages)

Telephone Toshiba Strata DK8 User Manual

Digital telephone (90 pages)

Telephone Toshiba Strata DK16 User Manual

Add-on module and direct station selection console (18 pages)

Telephone Toshiba Strata DK8 Quick Reference Manual

Business telephone (9 pages)

Voicemail Toshiba DK40 Quick Reference Instructions

(2 pages)

Summary of Contents for Toshiba Strata AirLink

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Page 2 Strata is a registered trademark of the Toshiba Corporation and warrant. Strata AirLink is a trademark of Toshiba America Information Systems, Inc.

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Page 8 Contents Chapter 5 - Standard Features Strata AirLink Integrated Wireless Handset 5/00...

Page 9: Introduction

Introduction This guide describes the features and operation of the Strata AirLink™ Integrated Wireless handset in Strata DK systems and many non-Toshiba systems. The Strata DK systems that support the handset are: DK16e and DK16 DK40i and DK40 DK424i, DK424, and DK280 (Release 3.0 or higher) If you have a non-Toshiba system, see your System Administrator for more information.

Page 10: Conventions

Represents any Primary Directory Number button (the [PDN] extension number for the telephone). Represents any Secondary appearance of a PDN. A [SDN] PDN which appears on another telephone is considered an SDN. viii Strata AirLink Integrated Wireless Handset 5/00...

Page 11 Denotes a procedure. Grey words within the printed text denote cross- references. In the electronic version of this document See Figure 10 (Strata DK Library CD-ROM or FYI Internet download), cross-references appear in blue hypertext. Strata AirLink Integrated Wireless Handset 5/00...

Page 12: Related Documents

Strata DK systems. Strata AirLink Integrated Wireless Handset Quick Reference Guide Strata DK Feature Description Manual Strata DK Installation and Maintenance Manual – Chapter 18 (Strata AirLink Systems) For authorized users, Internet site FYI (http://fyi.tsd.toshiba.com) contains all current Strata DK documentation and enables you to view, print, and download current publications.

Page 13 The Grand Tour Your Strata AirLink Integrated Wireless handset brings mobility and productivity to the office environment. Greater call access cuts down on “telephone tag” delays, and its compact design makes it easy to take with you. The wireless handset provides reliability, long life, and outstanding performance. It has unsurpassed range, clarity, and fully secured communications using proprietary voice scrambling technology.

Page 14: Chapter 1 - The Grand Tour Handset

Volume/Scroll Buttons information, including the idle message, date, call duration, icons and specific call activity. Table 1 briefly describes the functions of the LCD fields, icons, and the fixed buttons. Scroll/Lock Buttons 3398 Strata AirLink Integrated Wireless Handset 5/00...

Page 15 Toggles handset between alpha and numeric modes. Places the handset off-hook to enable calling. Places the handset on-hook and exits from , and modes. Erases one or more digits in the display. È Scrolls backwards through the Speed Dial list. Strata AirLink Integrated Wireless Handset 5/00...

Page 16 Indicates the alpha mode—for entering displayed letters in memory. Icons Indicates signal strength—one bar is low and four is high. Indicates a message waiting. Indicates that your handset is forwarded. Available in Strata DK systems only. Strata AirLink Integrated Wireless Handset 5/00...

Page 17: Buttons

If your handset interfaces to the Strata DK telephone system using a digital port, the handset buttons have special capabilities as discussed in the following paragraphs. If it does not or you are interfaced to a non-Toshiba system, the handset does not have these capabilities.

Page 18: Secondary Directory Number [Sdn]

Your handset has volume increase ( ) and decrease ( ) buttons for controlling the ring and button (“key click”) volume levels. See “Click Volume (4 + FCN)”on Page “Ringer Volume (3 + FCN)”on Page 22 for more information. Strata AirLink Integrated Wireless Handset 5/00...

Page 19: Charger Base

Battery is charged, but check standby/talk time. Charger is evaluating the battery status or waiting for Steady the battery to finish charging. Amber Flashing Short circuit or over-discharged battery. Amber/Green Alternate Flashing Battery is discharging. Strata AirLink Integrated Wireless Handset 5/00...

Page 20: Battery

...or the handset with its battery in the front slot. 2. When the LED changes to steady green, remove the spare battery and handset from the Charger Base. Strata AirLink Integrated Wireless Handset 5/00...

Page 21 To re-install the battery 1. Fit the battery notches into the base Handset without Battery of the handset (shown at right). 2. Snap the upper part of the battery into Handset Battery the handset. 3020 Notches Strata AirLink Integrated Wireless Handset 5/00...

Page 22 The Grand Tour Battery Strata AirLink Integrated Wireless Handset 5/00...

Page 23: Chapter 2 - Installation

Installation This chapter describes installation procedures and how to charge the handset batteries. The Strata AirLink Wireless System must be programmed before the Important! handset operates. Step 1: Select Location 1. Select a location for your handset and Charger Base. Avoid excessive heat or humidity.

Page 24: Step 2: Charge Batteries For First Time

LEDs change to a steady green. The steady green LED indicates a fully charged battery. The charger switches to a “trickle charge” until you remove the handset or spare battery. 3912 Battery LED Strata AirLink Integrated Wireless Handset 5/00...

Page 25: Step 3: Verify Call Ringing Patterns

Your System Administrator programs one or more system IDs into your handset. This enables you to roam or handoff calls in one or more telephone systems. See your System Administrator to program additional system IDs into your handset. Strata AirLink Integrated Wireless Handset 5/00...

Page 26

Installation Battery Strata AirLink Integrated Wireless Handset 5/00...

Page 27: Powering On And Off

T O S H I B A on or off). _ 1 _ D E C _ 9 8 1 2 : 1 5 Strata DK system time appears shortly after Note the handset is first powered on. Strata AirLink Integrated Wireless Handset 5/00...

Page 28: Making Calls

0 0 0 2 5 ...or press first You hear dial tone and your call is connected. and the telephone number. Receiving Calls Press The call connects. Auto Answer mode connects to a call without Note pressing Strata AirLink Integrated Wireless Handset 5/00...

Page 29: Menu Options

Sets Ringer Type Sets Ringer Volume Adjusts Button Beep Volume Sets Time Format Turns Auto Answer On/Off Sets Display Contrast Tests Icon Display Deletes All SD Numbers Deletes Last Number Dialed Changes Idle Message Strata AirLink Integrated Wireless Handset 5/00...

Page 30: Auto Answer (7 + Fcn)

M S G ...or f n : 1 3 2. Press again. The handset changes to alpha mode and displays the “ABC” icon. The current f n : 1 3 message displays. A B C Strata AirLink Integrated Wireless Handset 5/00...

Page 31: Click Volume (4 + Fcn)

Press Result – È É space zero Click Volume (1. Press (four K E Y C L I C K times) V O L U M E ...or f n : 0 4 Strata AirLink Integrated Wireless Handset 5/00...

Page 32: Delete Last Number Dialed (12 + Fcn)

Clears the display and returns you to the idle message. Display Contrast (1. Press D I S P L A Y (eight times) C O N T R A S T ...or f n : 0 8 Strata AirLink Integrated Wireless Handset 5/00...

Page 33: Display Test Option (9 + Fcn)

(twice) O P T I O N ...or f n : 0 2 2. Press again. You hear the chosen ringer type (1~8). 3. Press Clears the display and saves the last selected value. Strata AirLink Integrated Wireless Handset 5/00...

Page 34: Ringer Volume (3 + Fcn)

: 0 6 2. Press again. Your format or displays. 12H OR 24H 3. Press again. The values are toggled between 4. Press Clears the display and saves the last selected value. Strata AirLink Integrated Wireless Handset 5/00...

Page 35: Using The Hookswitch

DKT may experience echo if the volume control of the handset is set at 10 or higher. You can lower the volume using or contact your authorized dealer for a handset software upgrade. Strata AirLink Integrated Wireless Handset 5/00...

Page 36: Mute

To lock the dial pad É Press and hold To unlock the key pad É Press and hold ...or turn off the power. Strata AirLink Integrated Wireless Handset 5/00...

Page 37: Speed Dial

M E : 1 0 ? 1 2 : 1 5 2. Input the location that you want. 3. Press again. S T O R E D ! 1 2 : 1 5 Strata AirLink Integrated Wireless Handset 5/00...

Page 38

1. Press and hold ~ . The number stored for that 8 5 3 1 2 1 2 button dials and displays. 1 2 : 1 5 2. Release the button. The call connects. Strata AirLink Integrated Wireless Handset 5/00...

Page 39

The displayed number rings. To program a pause È 1. Press and hold P R G R M M D 1 2 : 1 5 2. Enter , , and . A one-second pause is programmed. Strata AirLink Integrated Wireless

Handset 5/00...

Page 40 2. Press You are prompted to J O H N confirm the deletion. D E L E T E ? 1 2 : 1 5 3. Press again The number/name is deleted..or to cancel. Strata AirLink Integrated Wireless Handset 5/00...

Page 41 If you have the handset configured for digital operation, see Chapter 4 – Digital Features, beginning on Page 31. If you have the handset configured for standard operation, see Chapter 5 – Standard Features, beginning on Page Strata AirLink Integrated Wireless Handset 5/00...

Page 42 Handset Operation Speed Dial Strata AirLink Integrated Wireless Handset 5/00...

Page 43: Chapter 4 - Digital Features

Digital Features This chapter describes Strata AirLink handset features when it is configured to digital ports in Strata DK16, DK16e, DK40, DK40i, DK280 (Release 3.0 and higher), DK424, and DK424i telephone systems. The handset has many of the same features as the Digital Telephone (DKT) including Account Codes, Automatic Busy Redial (ABR), and Call Forward (CF).

Page 44: Account Code Calls

For example, if your station is restricted to local area calls, you can make out-of- state calls by using a Voluntary Account Code set in system programming. Strata AirLink Integrated Wireless Handset 5/00...

Page 45: Verified Account Codes

See your System Administrator for these numbers: Alarm Reset Your Strata DK system can be connected to a facility alarm system. All telephones produce a startling tone whenever this alarm is activated. Press + [B]). Strata AirLink Integrated Wireless Handset 5/00...

Page 46: Attendant Console Calling

ABR is not attempted while your station is busy, but N O . 2 0 2 continues to time-out. A (pause) displays (shown at right) P 5 5 5 3 7 0 0 before redialing the number . 1 2 : 1 5 Strata AirLink Integrated Wireless Handset 5/00...

Page 47: Automatic Callback (Acb)

(LCR), the system also redials the station or line group for you. If not, you must enter the station number again. Note The access code for ACB depends on system programming. See your System Administrator for more information. Strata AirLink Integrated Wireless Handset 5/00...

Page 48 If you hear busy tone after answering, the called party has already received or originated another call. ACB is still activated, and you are called again when the station is available. To cancel ACB to busy or DND station Press Strata AirLink Integrated Wireless Handset 5/00...

Page 49: Automatic Hold

[PhDN] of the is on hold again. second held call. 3. Repeat Steps 1~2 to switch between the calls. To retrieve a held call Press the line, [DN], or [PhDN] + ...or + [B]. Strata AirLink Integrated Wireless Handset 5/00...

Page 50: Call Forward (Cf)

CF–Busy forwards calls immediately when your station, [PDN], or [PhDN] is busy or in the DND mode. CF–All Calls, CF–Busy, CF Busy–No Answer, and CF–No Answer can be Note set with the touch of one button. See “Feature Access Codes” Page 110. Strata AirLink Integrated Wireless Handset 5/00...

Page 51: Using Call Forward Buttons

CF features for a [PDN]: , and (CF–Fixed feature). Using Access Codes If your handset has not been programmed for CF buttons or you are forwarding a [PhDN], you must use access codes to set the CF feature. Strata AirLink Integrated Wireless Handset 5/00...

Page 52: Call Forward-All Calls

1 2 : 1 5 code used). To cancel a CF–All Calls Press + [B]) ...or + [PDN] + Call Forward–Busy 1. Press N O . 2 1 0 [B]) 1 2 : 1 5 Strata AirLink Integrated Wireless Handset 5/00...

Page 53: Call Forward-No Answer

+ [B]) 1 2 : 1 5 ...or + [PDN]/ You hear confirmation tone. [PhDN] + 2. Enter the destination N O . 2 1 0 [DN]. 2 0 3 1 2 : 1 5 Strata AirLink Integrated Wireless Handset 5/00...

Page 54

If the DK system is programmed for Note Announce Calls, the handset only rings. It does not have a speaker to announce the call. To cancel a CF–No Answer Press + [B]) + ...or + [PDN] + Strata AirLink Integrated Wireless Handset 5/00...

Page 55: Call Forward-Busy/No Answer

4. Press Calls are forwarded to the stored [DN]. + [B]) ...or , then (if access code used in Step 1). To cancel a CF–Busy/No Answer Press + [B]) + ...or + [PDN] + Strata AirLink Integrated Wireless Handset 5/00...

Page 56: Call Forward-Fixed

The LCR access code “9” cannot be used. 2. To set CF-External, Incoming calls forward to the destination stored at press Station Speed Dial Location 49. [B]) ...or the [PDN] + To cancel a CF–External Press + [B]) ...or Strata AirLink Integrated Wireless Handset 5/00...

Page 57

With some systems, you can dial a line group code instead of a CO line number access code. (See “CO Line Access Codes”on Page 109 access code information.) 5. Press You hear a confirmation tone. Strata AirLink Integrated Wireless Handset 5/00...

Page 58: Call Hold

If the parked call is not retrieved within a specified time, the call rings back to your handset. If you are talking when the parked call recalls, you hear two short beeps (tones), three seconds apart. Strata AirLink Integrated Wireless Handset 5/00...

Page 59

L 2 P K not retrieved within a O R B T 9 0 0 specified time, the 1 2 : 1 5 call rings back to your handset and displays on the LCD. Strata AirLink Integrated Wireless Handset 5/00...

Page 60

[PDN]. After you enter an orbit number, a short burst of dial tone prompts you to enter the Page access code..or a valid [PDN] ...or The system parks the call on the lowest vacant orbit number and displays it. Strata AirLink Integrated Wireless Handset 5/00...

Page 61: Call Pickup

If these types of calls occur at the same time, the pickup priority is station-to-station and then Page calls in the order of occurrence. In some systems this feature can be applied to pickup All Call Page exclusively. Strata AirLink Integrated Wireless Handset 5/00...

Page 62

2. Dial the [PDN]. If more than one call is on hold, the call on the lowest button number is picked up first. Ringing calls are picked up over held calls as a priority. Strata AirLink Integrated Wireless Handset 5/00...

Page 63

Group Pickup codes associated with those groups can pick up the call. Note These group pickup access codes can be entered into a SD location for easier access. Strata AirLink Integrated Wireless Handset 5/00...

Page 64: Call Waiting

See your System Administrator for more information. You can also toggle between the name and number by pressing while the handset is ringing. Otherwise, the call is put on hold and recalls within the allotted time. Strata AirLink Integrated Wireless Handset 5/00...

Page 65: Conference Calls

Outside callers with telephones that send Dual-tone Multi-frequency (DTMF) tones (pushbutton dialing) can call into the system on DISA CO lines and dial stations or outgoing CO lines without

going through an attendant or operator. Strata AirLink Integrated Wireless Handset 5/00...

Page 66

2. When you hear dial You hear dial tone. If you do not hear dial tone, you tone, enter a CO line must also dial a DISA security code. or CO line access code Strata AirLink Integrated Wireless Handset 5/00...

Page 67: Do Not Disturb

You can call a door telephone and monitor the immediate area surrounding it. Only digital and electronic stations can be called by door telephone users, but you can pick up these calls when they are incoming. Strata AirLink Integrated Wireless Handset 5/00...

Page 68: Dtmf Tones

ISDN subscriber and be connected to a Strata DK424i or a DK424 system with Release 4.0, or higher. ISDN trunks offer faster call connection setup and more connection circuits. Strata AirLink Integrated Wireless Handset 5/00...

Page 69: Message Waiting

MW icon displayed, C A L L 2 0 3 press If the MW icon Note 1 2 : 1 5 continues to display, you have more messages—repeat Step 1 to retrieve them..or Strata AirLink Integrated Wireless Handset 5/00...

Page 70

1 2 : 1 5 To cancel the MW indication at another telephone Press + the The MW indication on the called station turns OFF. called number + To cancel your MW icon Press Strata AirLink Integrated Wireless Handset 5/00...

Page 71: Override Calls

You can completely override Toll Restriction at selected stations or you can change the station Toll Restriction class. The station resumes its normal class at the conclusion of the call. Strata AirLink Integrated Wireless Handset 5/00...

Page 72: Executive Override

Your number (shown at the N O . 2 1 0 right as) displays until 2 0 4 E X E O V R the override disconnects. 1 2 : 1 5 Strata AirLink Integrated Wireless Handset 5/00...

Page 73: Privacy Override

3. Enter the Toll You hear dial tone. For security reasons, the Restriction Override override codes are only available on a selected basis. code (four digits). See your System Administrator. 4. Dial a telephone number. Strata AirLink Integrated Wireless Handset 5/00...

Page 74: Paging Announcements

Release and Answer automatically disconnects or transfers a call and answers a new call using a button, instead of . When you receive the new call, you hear a muted, Busy Override, or Camp-on busy tone. Strata AirLink Integrated Wireless Handset 5/00...

Page 75: Saved Number Redial

To save a telephone number While on a call (busy, talking, or ringing), press [B]). To call a saved telephone number Access a [DN] or CO line, then press . The system automatically dials the saved number. Strata AirLink Integrated Wireless Handset 5/00...

Page 76: Speed Dial

6 0 5 T I M E R reminder to be S E T 0 8 0 0 1 repeated every day, 1 2 : 1 5 for a one-time reminder only. Strata AirLink Integrated Wireless Handset 5/00...

Page 77

...or press To cancel a Timed Reminder 1. Press You can only cancel one reminder at a time. number of the timed reminder) you want to cancel. 2. Press The reminder cancels. + [B]). Strata AirLink Integrated Wireless Handset 5/00...

Page 78: Tone/Pulse Dialing

If you receive a busy tone or no answer, press [DN] code and then the to return to the original

connection. outside telephone Table 9 Page 109—CO Line Access Codes number. or ask your System Administrator. Strata AirLink Integrated Wireless Handset 5/00...

Page 79 You hear dial tone. + [B]) ...or + [B]) and dial a telephone number. 2. After the party You hear dial tone. answers, press 3. Press another CO ...or and dial a telephone number. Strata AirLink Integrated Wireless Handset 5/00...

Page 80 T R K - T R K hang up. two lines are connected. identify the 1 2 : 1 5 connected CO lines. If the public telephone company provides auto disconnect, the connection releases automatically when the parties hang up. Strata AirLink Integrated Wireless Handset 5/00...

Page 81: Transferring Calls

3. If the station is idle, announce the call and hang up ...or if the station is The call camps onto the called station and a warning tone is heard. busy or does not answer, hang up Strata AirLink Integrated Wireless Handset 5/00...

Page 82: Toshiba Voice Mail Integration

Voice Mail unit and directed to your mailbox. Your [PDN] and up to four [PhDNs] can be independently forwarded. Note Your handset must be programmed as the owner of a [PhDN] before calls to the [PhDN] can be forwarded to a voice mailbox number. Strata AirLink Integrated Wireless Handset 5/00...

Page 83: Message Retrieval

Press + [B]). Message Retrieval You can program your handset to automatically retrieve your voice mail messages. Storing the message retrieval sequence is required only once. It remains in memory unless cancelled or changed. Strata AirLink Integrated Wireless Handset 5/00...

Page 84: Call Forward To Voice Systems

Press to rotate through the messages. Call Forward to Voice Systems By setting CF to the Toshiba Voice Mail System, callers are automatically connected to your voice mailbox. + [B]) can only be used for [PDNs]. Use access Note codes for [PhDNs].

Page 85 See your System Administrator for the correct Voice system [DN]. Mail number. After dialing, you hear confirmation tone. 3. Press + [B]). To cancel Call Forward Press [B]) ...or + [PDN] You hear a confirmation tone. or [PhDN] + Strata AirLink Integrated Wireless Handset 5/00...

Page 86 Digital Features Toshiba Voice Mail Integration Strata AirLink Integrated Wireless Handset 5/00...

Page 87: Chapter 5 - Standard Features

Standard Features This chapter describes Strata AirLink handset features when it is configured to standard ports in Strata DK16, DK16e, DK40, DK40i, DK280 (Release 3.0 and higher), DK424, and DK424i. The handset features are programmed by your System Administrator and has many of the same features as the standard telephone.

Page 88: Account Code Calls

For example, if your station is restricted to local area calls, you can make out-of- state calls by using a Voluntary Account Code set in system programming. Strata AirLink Integrated Wireless Handset 5/00...

Page 89: Verified Account Codes

Code. See your System Administrator for more information. Emergency Override of Forced Account Code Dialing Forced Account Codes are bypassed when emergency numbers, including 911 are dialed. See your System Administrator for these numbers: Strata AirLink Integrated Wireless Handset 5/00...

Page 90: Attendant Console Calling

This feature may not be supported by some or all of the lines in your Note system. See your System Administrator for more information. ABR is not attempted while your station is busy, but continues to time-out. A (pause) displays before redialing the number . Strata AirLink Integrated

Wireless Handset 5/00...

Page 91: Automatic Callback (Acb)

Note The access code for ACB depends on system programming. See your System Administrator for more information. To set ACB Press You hear a single tone or repetitive ringing and can make other calls. Strata AirLink Integrated Wireless Handset 5/00...

Page 92: Call Forward

Your handset must be programmed as the owner of the [PDN] or [PhDN]. If you hear a re-order tone when following any of the CF steps, your Note handset is not the owner of the [PDN]/[PhDN]. Strata AirLink Integrated Wireless Handset 5/00...

Page 93: Call Forward Modes

Only incoming calls over CO lines dedicated to immediately ring your [PDN], and/or DID lines, CF externally. Any of the other CF modes can be set for your [PDNs] or [PhDNs] simultaneously with CF–External. Strata AirLink Integrated Wireless Handset 5/00...

Page 94: Call Forward-All Calls

To cancel a CF–All Calls Press + [PDN] + Call Forward–Busy 1. Press You hear confirmation tone. C A L L F O R W 1 2 : 1 5 2. Enter the destination [DN]. Strata AirLink Integrated Wireless Handset 5/00...

Page 95: Call Forward-No Answer

[DN]. M A R 1 2 : 1 5 If the DK system is programmed for Note Announce Calls, the handset only rings. It does not have a speaker to announce the call. Strata AirLink Integrated Wireless Handset 5/00...

Page 96: Call Forward-Busy/No Answer

1 2 : 1 5 Skip this step, if Note you do not want to change the time. 4. Press Calls are forwarded to the stored [DN]. To cancel a CF–Busy/No Answer Press + [PDN] + Strata AirLink Integrated Wireless Handset 5/00...

Page 97: Call Forward-External

3. Enter the Remote You hear a confirmation tone. See the System CF–External security Administrator for the security code that is assigned code. to your handset in system programming. Strata AirLink Integrated Wireless Handset 5/00...

Page 98: Call Hold

When you end the second call, the first call rings your station. The call remains on hold at your station indefinitely. Strata AirLink Integrated Wireless Handset 5/00...

Page 99: Call Park Orbits

...or a valid [PDN] ...or The system parks the call on 6 7 9 3 the lowest vacant orbit O R B I T 9 0 0 number and displays it. 1 2 : 1 5 Strata AirLink Integrated Wireless Handset 5/00...

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[PDN]. After you enter an orbit number, a short burst of dial tone prompts you to enter the Page access code..or a valid [PDN] ...or The system parks the call on the lowest vacant orbit number and displays it. Strata AirLink Integrated Wireless Handset 5/00...

Page 101: Call Pickup

If these types of calls occur at the same time, the pickup priority is station-to-station and then Page calls in the order of occurrence. In some systems this feature can be applied to pickup All Call Page exclusively. Strata AirLink Integrated Wireless Handset 5/00...

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Group Pickup codes associated with those groups can pick up the call. These group pickup access codes can be Note entered into a SD location for easier access. Strata AirLink Integrated Wireless Handset 5/00...

Page 103: Co Line Queuing

You hear CO dial tone. If you hear busy tone, it means the line has already been seized or has received an incoming call. Your request is not cancelled, and you are called again the next time the line is idle. Strata AirLink Integrated Wireless Handset 5/00...

Page 104: Conference Calls

3. If the called party You hear a single tone. All parties are conferenced. answers, press If the second call was placed on a [DN] or CO line that appears on your handset. Strata AirLink Integrated Wireless Handset 5/00...

Page 105: Co Line Connection (Tandem)

Outside callers with telephones that send Dual-tone Multi-frequency (DTMF) tones (pushbutton dialing) can call into the system on DISA CO lines and dial stations or outgoing CO lines without going through an attendant or operator. Strata AirLink Integrated Wireless Handset 5/00...

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3. If you hear busy tone, If the call is not answered after 6 rings or 24 press . seconds, whichever occurs first, you hear busy tone. 4. When you hear dial tone, call again. Strata AirLink Integrated Wireless Handset 5/00...

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CO dial tone. 5. Press to reset the timer four more minutes; otherwise, the call disconnects approximately one min. after the tone. 6. Dial a telephone number. Strata AirLink Integrated Wireless Handset 5/00...

Page 108: Door Phones

The Emergency Ringdown feature enables your handset to automatically ring at a designated extension. It is activated by pressing CALL and waiting for the ringdown timer to expire. If you input an access code or [DN], Emergency Ringdown is canceled. Strata AirLink Integrated Wireless Handset 5/00...

Page 109: Isdn Calling

Release 3.1 and higher, and DK424 Release 1 and listen to the next higher, and DK424i. message by repeating If you are connected to a non-Toshiba telephone Step 1. system, see your System Administrator. 3. After receiving the message, press...

Page 110: Override Calls

, is in the DND mode. Executive Override – enters an established conversation. Your handset can also be programmed to block Executive Override. The Privacy on Line feature does not block this feature. Strata AirLink Integrated Wireless Handset 5/00...

Page 111: Executive Override

Your number (shown at the N O . 2 1 0 right as) displays until 2 0 4 E X E O V R the override disconnects. 1 2 : 1 5 Strata AirLink Integrated Wireless Handset 5/00...

Page 112: Paging Announcements

5 0 2 5 you dialed is automatically redialed. 1 2 : 1 5 Speed Dial Your wireless handset can store 70 SD numbers in its own memory only. For more information, see “Speed Dial”on Page Strata AirLink Integrated Wireless Handset 5/00...

Page 113: Transferring Calls

The call camps onto the N O . 2 0 4 called station and a warning busy or does not C A M P - O N tone is heard. answer, press 1 2 : 1 5 Strata AirLink Integrated Wireless Handset 5/00...

Page 114: Toshiba Voice Mail Integration

CF. For more information, refer to: Stratagy Voice Processing User Guide Toshiba VP User Guide Call Forward to Voice Systems By setting CF to the Toshiba Voice Mail system, information about the call is automatically sent to the system. See “Call Forward” Page 80 for more information.

Page 115: Voice Mail Identification Code

Voice Mail unit and directed to your mailbox. Your [PDN] and up to four [PhDNs] can be independently forwarded. Your handset must be programmed as the owner of a [PhDN] before calls to Note the [PhDN] can be forwarded to a voice mailbox number. Strata AirLink Integrated Wireless Handset 5/00...

Page 116: Message Retrieval

Storing the message retrieval sequence is required only once. It remains in memory unless cancelled or changed. 1. Press You hear confirmation tone. 2. Enter 3. Enter the mailbox number. To cancel automatic retrieval Press To retrieve multiple messages Press must be programmed. Note Strata AirLink Integrated Wireless Handset 5/00...

Page 117: Appendix

Appendix This appendix contains: Handset specifications (see Table Troubleshooting tips (see Table Access codes (see Tables 9 and 12) Strata AirLink Integrated Wireless Handset 5/00...

Page 118: Handset Specifications

Rechargeable Nickel Metal Hydride Capacity: Battery 3.6VAC 4 hours Talk Mode 40 hours Standby Mode Width 2.3 inches Depth 1.0 inches Size Height 6.0 inches Weight Approximately 7 oz. Dbm represents the decibels below 1 milliWatt. Strata AirLink Integrated Wireless Handset 5/00...

Page 119: Troubleshooting

Check the volume level. Consider dialing the Weak or delayed dial tone. number and pressing instead of pressing and waiting for dial tone. Strata AirLink Integrated Wireless Handset 5/00...

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Recharge the battery. while on a call. In standby/idle mode, handset beeps Recharge the battery. every 30 seconds. Cannot make a call. Recharge the battery. See instructions for discharging and recharging the battery on Page Strata AirLink Integrated Wireless Handset 5/00...

Page 121: Access Codes

Routing (LCR). System users must dial in order to access an outside line. accesses line groups 1~16 respectively. accesses individual lines 1~200 respectively. If you are storing in a Speed Dial code, enter in place of . Strata AirLink Integrated Wireless Handset 5/00...

Page 122: Feature Codes

+ [B] Off-hook Call Announce (manual mode) Voice First: ; Tone First: , , or Overrides (Busy, DND) Overrides (Executive) + [PDN] + Page Access XXX = Page Access code - see Table on 112. Strata AirLink Integrated Wireless Handset 5/00...

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These codes can be used during a CO line call. After pressing the feature button, enter the line number (01~99) to pickup the line. After pressing the feature number, enter the line number (100~200) to pickup the line. Strata AirLink Integrated Wireless Handset 5/00...

Page 124: Paging Access Codes

Paging Groups Paging Group Access Code Paging Group Access Code Station Group A Station Group E Station Group B Station Group F Station Group C Station Group G Station Group D Station Group H Strata AirLink Integrated Wireless Handset 5/00...

Page 125

DK40, DK40i, DK424 (RCTUA, RCTUBA/BB, RCTUC/D) and DK424i (B1CU, B2CAU/B2CBU, B3CAU/B3CBU) Zone A Zone C Zone B Zone D DK424 (RCTUE/F) and DK424i (B5CAU/B5CBU) Zone A Zone E Zone B Zone F Zone C Zone G Zone D Zone H Strata AirLink Integrated Wireless Handset 5/00...

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Appendix Access Codes Strata AirLink Integrated Wireless Handset 5/00...

Page 127: Index

34, change remote destination, 45, automatic hold, external, 44, fixed, 44, no answer, 41, B variable, to voice systems, battery using the buttons, low indicator, hold, remove and re-install,

park restore charge, Strata AirLink Integrated Wireless Handset 5/00...

Page 128 40, display test option, busy, 40, do not disturb, 53, change remote destination, 45, door lock, external, 44, door phones, 53, 55, fixed, 44, DTMF tones, LCD information, Strata AirLink Integrated Wireless Handset 5/00...

Page 129 69, two (tandem) CO line connection, 66, fields, voice mail, 70, icons, fixed buttons, information, flash low battery indicator, CO line, liquid crystal display, hookswitch, lock/unlock the dial pad, flexible buttons, low battery, Strata AirLink Integrated Wireless Handset 5/00...

Page 130 CO line, park and page, 48, using, pause, using during a call, phantom directory number, incoming call ringing patterns, power on and off, lock/unlock the dial pad, primary directory number, making calls, Strata AirLink Integrated Wireless Handset 5/00...

Page 131 IDs, time format, timed reminders, tone pulse dialing, Toshiba Voice Mail Systems, transfer calls, 69, camp-on, two (tandem) CO line connection, 66, 67, Strata AirLink Integrated Wireless Handset 5/00...

This manual is also suitable for:

Dk16eDk16Dk40iDk40Dk424iDk424 ... Show all