Toshiba Strata DK8 User Manual

Digital telephone

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1 Intercom Calls

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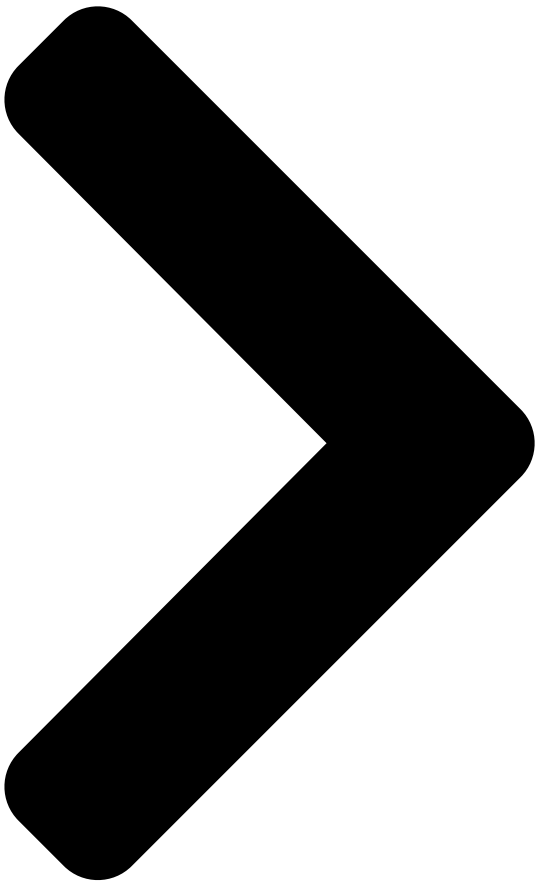

DIGITAL TELEPHONE USER GUIDE

Release 1

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Issue 1, March 1993

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Related Manuals for Toshiba Strata DK8

Telephone System Toshiba Strata DK8 Installation And Maintenance Manual

Digital key telephone systems (609 pages)

Telephone Toshiba strata DK8 Installation Instructions Manual

(584 pages)

Telephone System Toshiba Strata DK 16 Installation And Maintenance Manual

Toshiba digital key telephone systems installation and maintenance manual (321 pages)

Telephone Toshiba Strata DK8 User Manual

Dk digital lcd telephone (48 pages)

Telephone System Toshiba Strata DK8 General Description Manual

Digital key telephone system (46 pages)

Telephone TOSHIBA Strata DK8 User Manual

Standard telephone (26 pages)

Telephone Toshiba Strata DK16 User Manual

Add-on module and direct station selection console (18 pages)

Telephone Toshiba Strata DK8 Quick Reference Manual

Business telephone (9 pages)

IP Phone Toshiba Strata DK 2000-series User Manual

Toshiba digital telephone user guide (164 pages)

IP Phone Toshiba DK User Manual

Includes lcd, add-on module, and direct station selection console (163 pages)

IP Phone Toshiba CT User Manual

Includes lcd, add-on module, and direct station selection console (136 pages)

Handsets Toshiba Strata AirLink Integrated Wireless Handset User Manual

Toshiba integrated wireless handset user guide (131 pages)

Cordless Telephone Toshiba Strata DK User Manual

Cordless digital telephone (107 pages)

Telephone Toshiba Strata DK System Administration Manual

(60 pages)

IP Phone Toshiba Strata DK User Manual

Digital single line telephone (60 pages)

Telephone System Toshiba Strata DK14 System Administrator Manual

Strata dk digital business telephone systems (56 pages)

Summary of Contents for Toshiba Strata DK8

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Page 3: Table Of Contents

Table of Contents STRATA DK DIGITAL TELEPHONE TABLE OF CONTENTS SUBJECT PAGE INTRODUCTION General Description .....v Purpose .....v Organization .....vi How to Use This Guide..... vi CHAPTER 1 GENERAL INFORMATION .....1-1 Purpose .....1-1 Feature Buttons ..... 1-1 LED Indications.....

Page 4: Subject Page

STRATA DK DIGITAL TELEPHONE TABLE OF CONTENTS SUBJECT PAGE Calling System or Station Speed Dial Numbers.....2-10 Chain Dialing Speed Dial Numbers.....2-11 Saved Number Redial..... 2-11 DTMF Tone Dialing With * and # .....2-12 Tone/Pulse Dialing .....2-12 Privacy Override .....

Page 5 TOSHIBA VP INTEGRATION .....3-1 Using The Toshiba VP Voice Mail System..... 3-1 Call Forward .....3-1 Voice Mail Identification Code .....3-1 Call Forward to Toshiba VP Voice Systems .....3-2 Voice Mail Message Retrieval..... 3-3 CHAPTER 4 CENTREX APPLICATION .....4-1 General .....

Page 6 STRATA DK DIGITAL TELEPHONE TABLE OF CONTENTS SUBJECT PAGE APPENDIX A 1000-series Button Designations .....A-1 GLOSSARY .....G-1 INDEX .....Index-1 FIGURE LIST FIGURE TITLE PAGE Sample Page .....vii 2000-Series Telephones .....viii TABLE LIST TABLE TITLE PAGE Feature Access Code List .....

Page 7: Introduction

PURPOSE This document is designed as a guide to using the 2000-series and the older 1000-series digital telephones for a STRATA DK8 or DK16 system. Feature operations in this guide use the button designations for the 2000-series models. Refer to Appendix A for 1000-series designations.

Page 8: Organization

Chapter 3, "Toshiba VP Integration," explains how to set up your telephone to forward calls to a Toshiba Voice Processing System and to retrieve recorded messages left by callers.

Page 9: Warning Messages

STRATA DK DIGITAL TELEPHONE INTRODUCTION ACTION TEXT SPECIFIC INSTRUCTIONS ON HOW TO PERFORM A PROCEDURE ARE NUMBERED AND ENTERED IN THE LEFT-HAND COLUMN. CHAPTER TITLES STRATA DK FEATURE OPERATION HANDSFREE ANSWERBACK FIRST LEVEL HEADINGS You can answer intercom calls without lifting the handset. To Receive a Handsfree Intercom Call: RESULTS OR...

Page 10 STRATA DK DIGITAL TELEPHONE INTRODUCTION TOSHIBA LCD DISPLAY HANDSET Mode Page Scroll LCD CONTROL BUTTONS RED/GREEN LED INDICATORS A B C D E F G H I J K L M N O DIALPAD FLEXIBLE FEATURE P R S T U V...

Page 11: General Information

Chapter 1 STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION PURPOSE This chapter is designed to familiarize you with the controls and indicators located on your telephone. Understanding the function of the feature buttons and their associated LEDs will improve your efficiency in using the telephone and will help you to take advantage of all of the benefits offered by your telephone.

Page 12 STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION 2000-SERIES BUTTONS Call Frwd CALL FORWARD-BUSY/NO ANSWER BUTTON Busy NAns Press to forward calls immediately to another station or voice mail device when your station is busy or in the Do Not Disturb (DND)

mode. Also forwards calls when your station is not answered after three rings or 12 seconds.

Page 13 STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION 2000-SERIES BUTTONS Flash FLASH BUTTON Press to perform the following functions: Disconnect and recall dial tone on a CO line; access Centrex or PBX features; enter a pause or flash signal when programming Speed Dial numbers. Hold HOLD BUTTON (FIXED) Press to hold internal or outside calls.

Page 14 STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION 2000-SERIES BUTTONS Night TENANT NIGHT TRANSFER BUTTONS Transfer1 Press the appropriate button to control the system's CO line ringing patterns for after hours incoming calls for either of the tenants that share a single STRATA Night DK system.

Page 15: Led Indications

STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION 2000-SERIES BUTTONS Spd Dial PAUSE BUTTON Pause Press to set either a one-half or two-second pause when programming Speed Dial numbers. (The pause time is set in system programming. Spkr SPEAKER BUTTON (FIXED) Press to turn the speaker on/off. The Spkr button will also select a line or the intercom if programmed for auto preference in system programming.

Page 16 STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION Incoming Call—While an incoming call is ringing your station, the Line LED will appear at your station as follows: Flash rate: 1/2 second on—1/2 second off Color: Red for direct calls, green for transferred calls Other stations with the Line: Steady, red On Hold—When you place an outside line on hold, the Line LED will appear at your station as follows:...

Page 17: Feature Button Led Indications

STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION Busy Station Transfer—When an outside call is transferred to your station (from a designated station or Auto Attendant) when you are busy on another call, the Line LED will appear at your station as follows: Flash rate: 10 impulses per second Color: Green Other stations with the Line: Steady, red...

Page 18: Incoming Handsfree Answerback Volume (Ring Tone)

STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION 3. Release the button when the This procedure will also change the volume level of a caller's voice on desired ring volume is set. Handsfree Answerback calls to your telephone..or . . . 1.

Page 19: Speaker Volume

STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION 2. Release the button when the desired volume is set. NOTE: After a call is terminated and the handset is placed on-hook, the handset receiver volume level will return to the original preset level for the next call.

Page 20: Microphone Sensitivity Control

STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION To Adjust Muted Tone Burst: 1. Press the Intercom button After you dial 6 1 0 1, you will hear the muted tone for 15 seconds or until and dial 6 1 0 1. disconnected by pressing the Spkr button.

Page 21: Handset/Headset Call Waiting Tone Option

STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION To Set for Normal Sensitivity: 1. While holding down the Mic The Mic LED should flash about six times while setting the sensitivity. button, press the down Vol Confirm that the LED flash conforms to the desired mode of operation button for three seconds.

Page 22: On-Hook/Off-Hook

STRATA DK DIGITAL TELEPHONE GENERAL INFORMATION ON-HOOK/OFF-HOOK Some procedures in this user guide instruct you to perform a step while "on-hook" or "off-hook." These terms refer to the position of the handset. "Off-hook" indicates that the handset should be lifted off of the telephone cradle.

Page 23: Feature Operation

3. Dial a CO line access code. CO line access codes are 7 0 1 ~ 7 0 4 (for DK8) and 7 0 1 ~ 7 0 8

(for DK16). With some systems, you may have to dial either the general...

Page 24: On-Hook Dialing

. . . or . . . Press the Intercom button, CO line access codes are 7 0 1 ~ 7 0 4 (for DK8) and 7 0 1 ~ 7 0 8 (for then dial a CO line or a line DK16) and line group codes are 8 1 ~ 8 4 (for DK8) and 8 1 ~ 8 8 (for group access code.

Page 25: Intercom Calls

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION INTERCOM CALLS You can dial a station without lifting the handset. To Dial an Intercom Call While On-hook: 1. Press the Intercom button. You will hear dial tone when you press the button, and the Intercom LED will flash green at the in-use rate.

Page 26: Group Listening

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION GROUP LISTENING This feature enables you to set your telephone so that you and people near your telephone can hear the distant party over the speaker, but the distant party will not be able to hear you. To Activate Group Listening: 1.

Page 27: Repeat Last Number Dialed

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION REPEAT LAST NUMBER DIALED This feature enables you to automatically redial the last number (outside or intercom) called by pressing the Redial button. To Redial the Last Number Dialed: 1. Lift the handset. 2. Press any available Line You will hear dial tone after you press the button.

Page 28: Speed Dial

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION 4. Your telephone will receive The Line—or Intercom—and Spkr LEDs will flash green. The called ring tone when ABR dials the telephone number will ring. number and it is available. 5. Lift the handset or press the If you fail to pick up the handset or press the Spkr button within 30 Spkr button and wait for the seconds after a connection is made, you will hear a muted ring for...

Page 29: Station Speed Dial Storage

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION STATION SPEED DIAL STORAGE You can store personal telephone numbers on either Station Speed Dial buttons or access codes. You can call the telephone number by either pressing the button or dialing the access code. To Store a Station Speed Dial Number: 1.

Page 30: Speed Dial Pause And Flash Storage

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Store a System Speed Dial Number at Station 10: 1. Do Not Lift the handset. 2. Press the Redial button, button can be used if your telephone does not have the Speed then the Speed Dial button. Dial button.

Page 31: Speed Dial Number Linking

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Store a Regular Pause: 1. Press the Spd Dial Pause This pause—which will be one-and-a-half or three seconds, depending button. on system programming—can be entered anywhere in the Speed Dial number. The Spd Dial Pause button must be programmed as a flexible button to allow the telephone to store pauses.

Page 32: Calling System Or Station Speed Dial Numbers

You can access a CO line by pressing a Line or Pooled Line Grp button, or by dialing an access code (7 0 1~ 7 0 4 for DK8, 7 0 1 ~ 7 0 8 for DK16 for a line number; 8 1 ~ 8 4 for DK8, 8 1 ~ 8 8 for DK16 for a line group;...

Page 33: Chain Dialing Speed Dial Numbers

1. Access a CO line. or by dialing an access code (7 0 1~ 7 0 4 for DK8, 7 0 1 ~ 7 0 8 for DK16 for a line number; 8 1 ~ 8 4 for DK8, 8 1 ~ 8 8 for DK16 for a line group;...

Page 34: Dtmf Tone Dialing With * And

You can access a CO line by pressing a Line or Pooled Line Grp button, or by dialing an access code (7 0 1~ 7 0 4 for DK8, 7 0 1 ~ 7 0 8 for DK16 for a line number; 8 1 ~ 8 4 for DK8, 8 1 ~ 8 8 for DK16 for a line group;...

Page 35: Privacy Override

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Change to Tone Dialing: 1. Dial a telephone number on a Although the CO line is programmed for rotary dial pulses, access the CO line programmed for CO line and dial the telephone number like any other call described in rotary dial pulses.

Page 36: Privacy Button

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION PRIVACY BUTTON This option blocks a user at a station programmed with Privacy Override from entering a CO line conversation by pressing a common CO line button. Your station must be assigned with the Privacy on Line button in system programming to activate this feature, which will not block Busy Override or Executive Override.

Page 37: Intercom Calls

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION If you do not deactivate Privacy Release while on the call, it will turn off when you hang up. NOTE: Private CO lines deny station users access to busy common CO line buttons. INTERCOM CALLS You can make calls to and receive calls from other stations in the system.

Page 38: Tone/Voice First Signaling

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION If you receive busy tone: To set Automatic Call Back (ACB), dial 4 . To activate Busy Override if the called station is not equipped for Off- hook Call Announce (OCA), dial 2. To activate OCA: With Voice First Signaling and the called station is equipped for OCA, dial 2.

Page 39: Handsfree Answerback

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION HANDSFREE ANSWERBACK You can answer intercom calls without lifting the handset. To Receive a Handsfree Intercom Call: 1. You will hear a single long The Intercom LED will flash green at the incoming call rate. The Mic LED tone, followed by the caller’s will light steady red, indicating your microphone is active.

Page 40: Off-Hook Call Announce (Oca)

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Turn the Microphone On: 1. Press the Microphn Cut- The Microphn Cut-off LED will turn off. off button again. OFF-HOOK CALL ANNOUNCE (OCA) This feature allows you to call and speak through the speaker of an off- hook, busy digital or electronic telephone.

Page 41: Oca Volume Control

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION OCA VOLUME CONTROL You can control the volume of OCA calls to your station when your station is idle. It is not possible to change the OCA volume when your telephone is in use off-hook. To Change the Volume while Idle: 1.

Page 42: Answering A Transferred Call

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION The Intercom LED will turn off, the Line LED will begin to flash green at the on-hold rate, and the CO line will ring the called station. (See the Note that follows.) The Line LED will change to steady red when the called station connects with the transferred call.

Page 43 STRATA DK DIGITAL TELEPHONE FEATURE OPERATION 4. Press the appropriate Line After you press the button, the Line LED will flash green at the in-use button. rate, and you will be connected to the call. NOTE: If your telephone has been assigned with Ringing Line Preference in system programming, you may press the Spkr button or lift the handset instead of pressing the Line button.

Page 44: Conference Calls

You can access a CO line by pressing a Line or Pooled Line Grp button, dial the next telephone or by dialing an access code (7 0 1 ~ 7 0 4 for DK8, 7 0 1 ~ 7 0 8 for number.

Page 45: Conference With Stations Only

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION The Intercom LED will flash green at the in-use rate; and the Line LED will flash green at the conference rate, if the CO line call was established on a Line button. 2. Dial the number of the station If you receive a busy tone or no answer, return to the original connection to be added.

Page 46: Call Forward-All Calls

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION NOTE: If Call Forward is set: CO lines that ring your station only will forward—CO lines that ring more than one station will not forward. CO line calls transferred to your station will forward. Intercom calls will forward (handsfree calls optionally may or may not).

Page 47: Call Forward-Busy

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION CALL FORWARD-BUSY Calls to your telephone while you are busy on another call or in the Do Not Disturb mode will forward immediately if this feature is set. Calls will ring as normal if your telephone is idle. To Set Call Forward-Busy: 1.

Page 48: Call Forward-Busy/No Answer

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Set Call Forward-No Answer: 1. Press the Call Frwd No The Call Frwd No Answer LED will flash red. Answer button..or . . . Press the Intercom button, You will hear confirmation tone. then dial 6 0 3.

Page 49: Call Forward-Fixed

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Set Call Forward-Busy/No Answer: 1. Press the Call Frwd The Call Frwd Busy/NAns LED will flash red. Busy/NAns button..or . . . Press the Intercom button, You will hear confirmation tone. then dial 6 0 4.

Page 50: Call Hold

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Cancel: 1. Press the The "Call Frwd to:___" LED will turn off. Call Frwd to:___ button. CALL HOLD You can place intercom and CO line calls on hold. To Hold a Call that Appears on a CO or Intercom Button: 1.

Page 51: Exclusive Hold

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Park a Call and Place another Call: 1. While on a call, press the The call will be be placed on hold/park after you dial 4 1. You can only Cnf/Trn button, then dial have one call parked at your station.

Page 52: Call Pickup

Another station user can pick up the call by dialing 5 plus your station on Exclusive Hold. number, or by dialing 5 7 plus the CO line number (0 1 ~ 0 4 for DK8, 0 1 ~ 0 8 for DK16) that the call is held on.

Page 53: Do Not Disturb

You will be connected to the CO line that is on hold. (selective)—Dial the CO line access code (7 0 1 ~ 7 0 4 for DK8, 7 0 1 ~ 7 0 8 for DK16)..or . . . Any ringing CO line—Dial 9.

Page 54: Automatic Callback

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION AUTOMATIC CALLBACK After reaching a busy or Do Not Disturb (DND) station, you may set Automatic Callback to have the system call you back when the called station becomes available. To Set Automatic Callback (to busy or DND station): 1.

Page 55: Co Line Queuing With Automatic Callback

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION CO LINE QUEUING WITH AUTOMATIC CALLBACK Automatic Callback enables you to be placed in a waiting queue for an available CO line after attempting access to a line group in which all lines are busy. The system will call you back when a line becomes available. To Set CO Line Queuing: 1.

Page 56: Account Code Calls

1. Access a CO line. or by dialing an access code (7 0 1 ~ 7 0 4 for DK8, 7 0 1 ~ 7 0 8 for DK16 for a line number; 8 1 ~ 8 4 for DK8, 8 1 ~ 8 8 for DK16 for a line group;...

Page 57: Verified Account Code Changes

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Record a Voluntary Account Code: 1. After seizing a CO line or Your conversation will not be interrupted. during the call, press the Account Code button..or . . . Press the Speed Dial (or Your conversation will not be interrupted.

Page 58: Paging

The newly entered code will overwrite any Verified Account Code that may have previously been stored with the Verified Account Code Number (0 0 0 ~ 0 9 9 for DK8, 0 0 0 ~ 2 9 9 for DK16). 4. Press the Redial button.

Page 59: All Call Page Button

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION 4. Hang up when you complete your announcement. NOTE: Each of the page access codes (including the Intercom button) can be stored on a Speed Dial button. See "User Programmable Feature Buttons" later in this chapter. ALL CALL PAGE BUTTON You can make an All Call Page to digital and electronic telephones assigned to the "All Call Page group"...

Page 60

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION 3. Dial the door phone intercom number if not connected yet. 4. Hang up when the call is completed. NOTE: To pick up door phone calls that are ringing at a station other than yours, press the Intercom button and dial 5 3 0. To Call/Monitor a Door Phone: 1.

Page 61: Handsfree Monitoring

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION HANDSFREE MONITORING Calls placed on hold by an outside party may be monitored handsfree. This feature frees you from having to hold the handset to your ear until the outside party returns to the call, enabling you to take care of other tasks in the meantime.

Page 62: Background Music (Bgm) Over External Speakers

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Cancel BGM on Your Telephone Speaker: 1. Press the Tel Set Music The BGM will quit playing over your telephone speaker. button..or . . . Press the Intercom button, The BGM will quit playing over your telephone speaker.

Page 63: Direct Inward System Access (Disa)

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Turn Off BGM over External Speakers from Station 10: 1. Press the Intercom button You will hear busy tone when you dial 4 9 0. and dial 4 9 0. 2. Press the Spkr button. The busy tone will stop and BGM will stop playing over the external speakers after you press the Spkr button.

Page 64: Disa Security Code Entry/Change/Cancel

15 seconds after the ringing starts, it will disconnect. 3. Dial a CO line or line group CO line number access codes are 7 0 1 ~ 7 0 4 (for DK8) and 7 0 1 ~ access code.

Page 65: Direct Station Selection Buttons (Hotline)

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION 2. Enter the new DISA security If a DISA security code is not entered, the security code will be cancelled code (1 ~ 15 digits). and outgoing line access via DISA will not require a security code. 3.

Page 66

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Answer a Message Waiting

Indication on Your Telephone: 1. The Msg LED will flash red. 2. Lift the handset, press the Your phone will ring the station or voice mail device that set the Intercom button, then the indication.

Page 67: Night Transfer

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Cancel the Indication that You Set at another Telephone: 1. Dial the station number on which you left the indication. 2. Press the Msg button twice. NIGHT TRANSFER Your system can operate with two or three ringing patterns. Three-ringing pattern systems feature the DAY, DAY 2, and NIGHT modes, while two- ringing pattern systems consist of the DAY and NIGHT modes.

Page 68: Speakerphone

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION For Off-hook Call Announce activation: If the busy station is equipped with Automatic Off-hook Call Announce, you will not receive a busy tone and you may converse with the called party after dialing the station number. If the called station is equipped for manual Off-hook Call Announce, dialing 2 (with Voice First Signaling) or 2 1 (with Tone Signaling) will make an Off-hook Call Announce call to that station.

Page 69: Intercom Calls

CO line access codes are 7 0 1 ~ 7 0 4 (for DK8) and 7 0 1 ~ 7 0 8 (for DK16); line group codes are 8 1 ~ 8 4 (for DK8) and 8 1 ~ 8 8 (for DK16);...

Page 70: Microphone Control

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Make an Intercom Call (On- hook Dialing) with Voice First Signaling: 1. Leave the handset on-hook. 2. Press the Intercom button. After pressing the button, the Intercom LED will flash green at the in-use rate, and you will hear intercom dial tone.

Page 71: Two (Tandem) Co Line Connection

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION All digital telephone users can answer intercom calls handsfree (on- hook), but only users with a speakerphone can talk handsfree when originating calls while on-hook. The microphone and accompanying LED are always on when receiving intercom calls to allow Handsfree Answerback, and may be on or off when placing an on-hook CO line or intercom call.

Page 72: Supervision

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION 4. Press the Cnf/Trn button. You will hear intercom dial tone. The Line or Pooled Line Grp LEDs will both flash green at the exclusive hold rate, and the Intercom LED will flash green at the in-use rate. 5.

Page 73: Toll Restriction Override

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION 2. Enter the desired time. Set the time by entering two digits for the hour of the day (HH), then two digits for the minute (mm). To enter a reminder for 8: 30 a.m., enter 0 8 for the hour, then 3 0 for the minute.

Page 74: Toll Restriction Override Code Revision

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION 4. Enter the Toll Restriction You will hear dial tone. Override Code (four digits). For security reasons, the override codes are only available on a selected basis. See your system administrator. 5. Dial a telephone number. TOLL RESTRICTION OVERRIDE CODE REVISION Stations selected in system programming can add, delete, and change...

Page 75: User Programmable Feature Buttons

STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Use Automatic Hold: 1. While on a call, press another After you press the button, the original Line LED will flash at the on-hold Line button or the rate, and the original call will be placed on hold. Intercom button to receive or originate a new call.

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STRATA DK DIGITAL TELEPHONE FEATURE OPERATION To Store in a System or Station Speed Dial Location: 1. Do not lift the handset. 2. Press the Redial button, If you lifted the handset in Step 1, the system would automatically dial then the Speed Dial button.

Page 77 (These buttons are not available on incoming calls to Toll Restricted stations). CO line access codes: 701 ~ 704 maximum for DK8 individual lines, 701 ~ 708 maximum for DK16; 81 ~ 88 for line group or 9 for general group of LCR.

Page 79: Toshiba Vp Integration

Toshiba Voice Processing Product and Feature Description Manual , and the Toshiba Voice Processing Configuration Manual . CALL FORWARD You can program your telephone to forward to the Toshiba VP System to answer your calls when you are busy or not available. VOICE MAIL IDENTIFICATION CODE To direct forwarded calls to your mailbox—your personal storage space...

Page 80: Call Forward To Toshiba Vp Voice Systems

The I.D. code will be cancelled. CALL FORWARD TO TOSHIBA VP VOICE SYSTEMS By registering Call Forward to the Toshiba VP System on your telephone, information about the call will automatically be provided to the VP system, so that the caller does not have to re-enter the last few digits of the extension number that they have initially dialed.

Page 81: Voice Mail Message Retrieval

STRATA DK DIGITAL TELEPHONE TOSHIBA VP INTEGRATION To Cancel Call Forward to the Toshiba VP System: 1. Press the appropriate Call The Call Forward LED will turn off, and Call Forward will be cancelled. Forward button..or . . .

Page 83: Centrex Application

Chapter 4 STRATA DK DIGITAL TELEPHONE CENTREX APPLICATION GENERAL Your system may be equipped with the Centrex Application, which enhances its feature capability when installed behind a Centrex or PBX system. Your telephone may have access to one or more of the enhanced Centrex features listed below: FLEXIBLE INTERCOM NUMBERING A station intercom number can be three or four digits.

Page 85 Appendix A STRATA DK DIGITAL TELEPHONE 1000-SERIES BUTTON DESIGNATIONS 1000-SERIES TELEPHONE BUTTON DESIGNATIONS The feature operation procedures in this user guide use the button designations for the 2000-series telephone models. This appendix provides the equivalent designations for the 1000-series models. 1000-SERIES 2000-SERIES BUTTON FUNCTION...

Page 86 STRATA DK DIGITAL TELEPHONE 1000-SERIES BUTTON DESIGNATIONS 1000-SERIES 2000-SERIES BUTTON FUNCTION TELEPHONE TELEPHONE CONF/TRNS Cnf/Trn CONFERENCE/TRANSFER (FIXED) DATA Data DATA Call Do Not DO NOT DISTURB Disturb DRLK Unlock DOOR LOCK Door_____ DRLS Data DATA RELEASE Release DIRECT STATION SELECTION (S) FLASH Flash FLASH...

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This manual is also suitable for:

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