[Dss] Button; Features; Calling A Station; Transfer To An Idle Station - Toshiba 2000 series User Manual

2000-series digital telephones for strata dk systems

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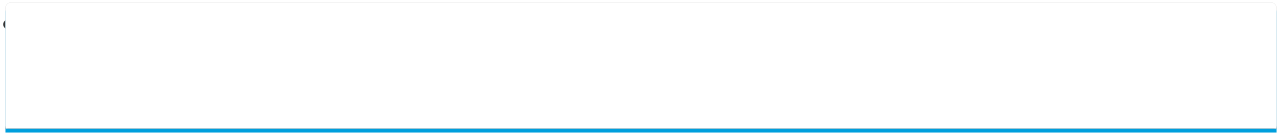

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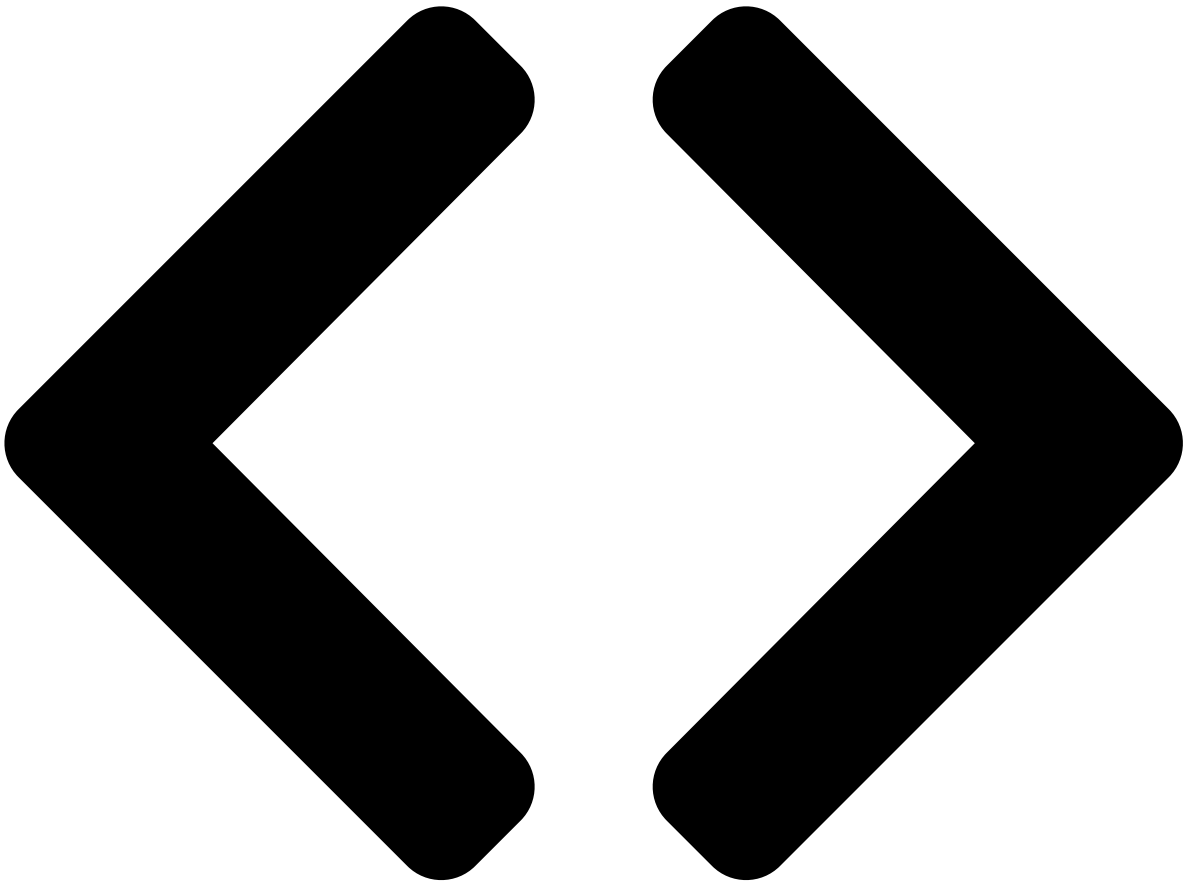

[DSS] Button

[DSS] Button

The Direct Station Select [DSS] button can appear on both the DADM and DSS Console. Each DSS button is associated with a particular station in your telephone system. It can be used to transfer an outside call to the associated station or to make a direct call to the associated station. The [DSS] LED lights steady red when the station associated with the [DSS] is ringing, busy on a call, or in the DND mode; or when the associated station is idle, but all appearances of the station's [PDN] are busy or in-use by other stations. [DSS] buttons cannot call station [PhDNs], Distributed Hunt Group [DNs], or ACD Groups.

Features

The LED color indications described in these feature descriptions apply specifically to the DADM and DSS Console models DDSS2060 and DDSS1060. Flash conditions described here apply to all DSS console models and the DADM.

Calling a Station

To call a station's [PDN] from either a DSS console or a DADM, press the [DSS] associated with the station. A station call with a [DSS] can be made on-hook or off-hook, and with Voice First or Tone signaling. After pressing the button, treat the call like any other station call made from a digital telephone.

[DSS] LEDs indicate whether the associated station is idle or busy. The LED is steady red if the station is busy or ringing, and is not lit if idle. If all the station's PDN buttons are being used by other stations, the DSS LED of the station is lit steady red, but the station may be idle. If the station is in the DND mode, its DSS LED lights steady red.

Transfer to an Idle Station

You can transfer internal or outside calls to an idle station from either a DSS console or a DADM.

To transfer a call to an idle station

1. Press [DSS] corresponding to the station to be called.

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