



# TOSHIBA

Toshiba Strata DK User Manual

Cordless digital telephone



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## Bookmarks

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[Download this manual](#) See also: [User Manual](#), [Quick Reference Manual](#)



726+, % \$

Telecommunication Systems Division  
Digital Business Telephone Systems

**TOSHIBA**  
Cordless Digital Telephone

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Telecommu

# User Guide

May 1999

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## Related Manuals for Toshiba Strata DK

### [Telephone System Toshiba Strata DK Admin User Manual](#)

Digital business telephone systems release 4 (178 pages)

### [IP Phone Toshiba DK User Manual](#)

Includes lcd, add-on module, and direct station selection console (163 pages)

### [IP Phone Toshiba Strata DK User Manual](#)

Digital business telephone systems includes lcd, add-on module, and direct station selection console (136 pages)

### [Telephone Toshiba Strata DK User Manual](#)

Electronic telephone (134 pages)

### [Telephone Toshiba Strata DK User Manual](#)

Electronic telephone includes lcd and direct station selection console (134 pages)

### [Telephone Toshiba Strata DK System Administration Manual](#)

(60 pages)

### [IP Phone Toshiba Strata DK User Manual](#)

Digital single line telephone (60 pages)

### [Telephone Toshiba Strata DK User Manual](#)

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Personal computer/data interface (46 pages)

### [IP Phone Toshiba Strata DK User Manual](#)

Liquid crystal display features digital telephone (43 pages)

### [Telephone Toshiba Strata DK Acd Agent Manual](#)

Digital business telephone systems (34 pages)

### [Telephone Accessories Toshiba Strata DK User Manual](#)

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### [Telephone toshiba Strata DK Competitive Notes](#)

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### [Telephone Toshiba Strata DK Interface Manual](#)

Toshiba strata dk/ctx telephone systems linkplus interface guide spectralink 6000 system spectralink 8000 system (18 pages)

### [Software Toshiba Strata DK Technical Bulletin](#)

Upgrade procedure using dki admin (7 pages)

### [Telephone Toshiba Strata DK Quick Reference Manual](#)

Electronic (3 pages)

## Summary of Contents for Toshiba Strata DK

### [Page 1: User Guide](#)

726+,%\$ Telecommunication Systems Division Digital Business Telephone Systems Cordless

[Page 2](#) Telecommunication Systems Division, also reserves the right, without prior notice, to make such changes in equipment design or components Strata is a registered trademark of Toshiba Corporation. Stratagy is a as engineering or manufacturing methods may warrant. registered trademark of Toshiba America Information Systems, Inc.

[Page 3](#) Before you read anything else, please observe the following: WARNING! Toshiba does not represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, do not expose this unit to rain or moisture.

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[Page 9](#) Strata DK Cordless Digital Telephone 5/99...

## [Page 10: Introduction](#)

This guide describes the features and operation of the Toshiba DKT2004-CT 900 MHz Cordless Digital Telephone with Strata DK Business Telephone Systems. To get the most from your cordless digital telephone, please read this guide thoroughly. The Strata DK systems...

## [Page 11: Organization](#)

If you are proficient in using DKAdmin/DKBackup, you may still have questions from time-to-time about a particular function or procedure. Use the Index to locate a subject or item that you may have questions about, or scan the Contents. Strata DK Cordless Digital Telephone 5/99...

## [Page 12: Conventions](#)

----- Conventions  
Conventions Elaborates specific items or references other information. Note Calls attention to important instructions or information. Important! CAUTION! Advises you that hardware, software applications, or data could be damaged if the instructions are not followed closely. Alerts you to precautions noted both on the equipment and in this guide. WARNING! Alerts you when the given task could cause personal injury or death.



## [Page 13: Important Safety Instructions](#)

Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions: When the power supply cord is damaged or frayed. If liquid has been spilled into the product. Strata DK Cordless Digital Telephone 5/99 viii...

[Page 14](#) If you cannot find the information you need, contact Toshiba for assistance. Do not open or mutilate the battery pack. Released electrolyte is corrosive and may cause damage to the eyes or skin, and, if swallowed, may be toxic.

## [Page 15: Related Documents](#)

Related Documents -----  
Related Documents The following documents can be used to reference more information about the Strata DK systems. Strata DK Programming Manual provides all instructions necessary to program the system and system record sheets, including ACD. It also contains the user guides in a reduced-size format.

## [Page 16: Chapter 1 - The Grand Tour](#)

The Grand Tour Your cordless digital telephone is designed and engineered to work with your Toshiba digital telephone system and provide you with reliability, long life, and outstanding performance. The cordless digital telephone is compatible with all Strata DK systems that support digital telephones (except Strata DK24/56/96 Release 3).

## [Page 17: Applications](#)

You benefit from much greater performance than other cordless telephones currently available. This means better sound quality, longer range, greater security, multi-line access, helpful LCD display information, and many other important advantages. Strata DK Cordless Digital Telephone 5/99...

[Page 18](#) DKT telephone to the single-line telephone (SLT). An SLT cordless is not only a cumbersome alternative to the Toshiba digital cordless; but also, if you forget to forward your calls, you cannot receive the calls on your SLT cordless.

## [Page 19: Cordless Digital Telephone Standard Parts](#)

Cordless Digital Telephone Standard Parts  
----- Cordless Digital Telephone Standard  
Parts Your Toshiba cordless digital telephone includes the following items: 1173 2583 If any of these items are missing or damaged, contact your System Administrator. Strata DK Cordless Digital Telephone 5/99...

## [Page 20: Base Unit Controls And Functions](#)

----- Base Unit Controls and  
Functions Base Unit Controls and Functions Base Unit Antenna CHARGE LED BATT CHARGE LED  
POWER ON LED DESK Button/LED CORDLESS Button/LED 1398 AC Adapter Line In Line Out The  
Grand Tour...

## [Page 21: Features](#)

Handset Volume Control Message Waiting LED Single button access to Conference, Hold, Message Waiting, and Transfer features Four Flexible Function Keys (First four keys of DKT port in Strata DK) 20-Number Memory Store and Search Battery Charging System for Optional Standby Battery...

## [Page 22: Chapter 2 - Installation](#)

1. Select a location for your cordless digital telephone. Avoid excessive heat or humidity. 2. Place the cordless digital telephone's base unit on a desk or tabletop near a standard 120V AC outlet and within reach of the digital telephone line connection to your Strata DK system.

[Page 23](#) 1. Plug the AC adapter cord into the AC adapter input jack on the base unit. Line In to Digital Telephone Circuit (DK14 KSU or DK40 Base KSU, KCDU, AC Adapter Modular PDKU2, RDSU) Cords Line Out See I&M Manual, Chapter 8—DK40/DK424 to DKT Universal Slot PCB Wiring Strata DK Cordless Digital Telephone 5/99...

[Page 24](#) ----- Step 3: Connect and Apply Power to Base Unit Use only the AC adapter supplied with your cordless digital telephone. CAUTION! 2. Plug the AC adapter into a standard 120 VAC wall outlet. 3. Route the power cord where it is not a trip hazard, and where it cannot become chafed and create a fire or electrical hazard.

[Page 25](#) Your Battery Pack” on Page 2. Slide the battery pack up onto the handset until it clicks into place. You are now ready to configure your cordless digital telephone. See “Configuration” on Page 1155 Strata DK Cordless Digital Telephone 5/99...

### [Page 26: Removing And Charging Your Battery Pack](#)

----- Removing and Charging Your Battery Pack  
Removing and Charging Your Battery Pack Before using your new cordless digital telephone, the battery must be charged Important! continuously for six to eight hours. To remove the handset’s battery pack 1. Press in on the battery pack release latch. 2.

### [Page 27: Charging Extra Battery Packs](#)

Note Charge the standard 400 mAh battery pack without interruption for six to eight hours. Charge the optional 730 mAh extended battery pack without interruption for eight to ten hours. Strata DK Cordless Digital Telephone 5/99...

### [Page 28: Tips On Extending Battery Pack Life](#)

----- Tips on Extending Battery Pack Life  
Tips on Extending Battery Pack Life Battery Memory Effect All rechargeable nickel cadmium batteries can develop a “memory” (reduced charge capacity) caused by repeated charge and discharge cycles. Batteries that have developed this effect do not operate to their fullest capacity.

### [Page 29](#) Tips on Extending Battery Pack Life

----- Strata DK Cordless Digital Telephone 5/99...

### [Page 30: Chapter 3 - Configuration](#)

SOFT KEY LOCK (MODE (On) allows the Soft Key Mode 70/71 (Soft key Off/On) 70/71) function to pass from the deskset to the Strata DK for controlling the soft key mode. Do not use this (On) setting unless you have Release 3 of Strata DK280.

### [Page 31: Entering Program Mode](#)

To enter the program mode 1. Remove the handset from the base unit. 2. Press and hold at the same time. 1178 3. While holding and , press 1178b 4. Release all three keys. Strata DK Cordless Digital Telephone 5/99...

[Page 32](#) ----- Entering Program Mode 5. Press the button on You see the following screens on the cordless LCD the upper right side of the prompting you to configure your handset: cordless handset until you toggle to the DATA STORE settings screen. P R O G R A M 6.

### [Page 33](#) Entering Program Mode

----- Strata DK Cordless Digital Telephone 5/99...

### [Page 34: Chapter 4 - The Handset](#)

The Handset Handset Controls Handset Volume Level Press the button on the side of the handset while on a call to select a loud or soft volume level. R/VOL MUTE Ringer Volume Level 1161 While the telephone is idle, press the button on the side of the handset to select ring volume.

### [Page 35: Mute](#)

20 seconds. In standby mode, move back within range. When the display indicates DKT MODE, the telephone D K T M O D E was not transferred to cordless mode at the base. 1189 Strata DK

### [Page 36: Charging The Handset](#)

----- Charging the Handset  
Charging the Handset For more information see Page To charge your handset Place the handset on the base unit either face down or face up, with or without the belt clip attached. (The battery pack in the handset automatically recharges in either position.) The Handset...

### [Page 37: Switching A Call To Your Cordless Digital Telephone](#)

3. When you finish the call, if the telephones are idle, the transfer takes place place the handset back on the immediately without the need to pick up the handset. base unit to automatically hang up. Strata DK Cordless Digital Telephone 5/99...

### [Page 38: Switching A Call To The Desk Telephone](#)

The DESK LED lights steady. desk telephone. 3. Hang up your cordless digital telephone handset. If the cordless AC Adapter is unplugged or if the Strata DK system is turned off, the Note mode automatically changes to the CORDLESS mode. HOLD...

### [Page 39: Using Memory](#)

Otherwise, an error tone sounds and the unit returns to standby. To erase a stored number 1. Remove the handset from the You see: base unit. S T O R E D 1183 Strata DK Cordless Digital Telephone 5/99...

### [Page 40](#)

----- Using Memory 2. Press twice. You see: D E L E T E # — 1184 3. Press the memory location You hear a long beep and number you want to clear. see a screen confirming D E L E T E D that you have erased that number from memory.

### [Page 41: Chain Dialing](#)

2. When the bank requests your account number press 3. Using the handset, enter the two-digit memory location (01~20) for your account number. Your handset dials the number and you may proceed with your transaction. Strata DK Cordless Digital Telephone 5/99...

### [Page 42: Chapter 5 - Features](#)

Features This chapter gives you all of the cordless digital telephone features in alphabetical order beginning on Page 47. Your cordless digital telephone provides many of the same features as a 2000-series corded digital telephone. In addition to the functions, you can use your cordless digital telephone's buttons to invoke the features listed below or to gain multiple-line access.

### [Page 43: Before You Begin](#)

Also see the Digital Telephone User Guide for more information. Before You Begin If you are a new user of the cordless digital telephone, find out if your Strata DK system has Tone or Voice First Signaling. The difference is Tone Signaling rings while Voice First Signaling notifies you with a long tone, and then the caller's voice.

### [Page 44: Quick Reference](#)

The following topics are quick references for using your telephone's standard features. Making an Outside Call You can make calls to or receive calls from telephones outside of the Strata DK system by dialing direct or and using CO Line Access Codes.

### [Page 45: Making An Outside Call To An Isdn Trunk](#)

"ISDN Outgoing Calling" on Page for more information on ISDN calls. Making an Internal Call You can make calls to and receive calls from other stations in the Strata DK system. To dial an internal call 1. Press or a [DN].

### [Page 46: Answering Calls](#)

----- Quick Reference  
Answering Calls To answer a call on a CO Line or [DN] Press the flashing [DN], The LED changes from the flashing incoming call rate , or button. to steady. To answer a call on Pooled Line Grp

1.

### [Page 47: Conferencing Calls](#)

2. Dial a [DN]. The [DN] could be for a telephone or department. 3. Press after the party All parties are conferenced and the [DN] LED from answers. which the conference originated lights steady. Strata DK Cordless Digital Telephone 5/99...

[Page 48](#) ----- Quick Reference To add a second Line 1. Press You hear dial tone. The [DN] or Line LED flashes at the conference rate if the call is on a [DN] or button. 2. Dial the next telephone number. 3. Press after the party All parties are conferenced.

### [Page 49: Placing/Retrieving Calls On Hold](#)

To retrieve the held call Press or the [DN] which The Line or [DN] LED is on hold. flashes at the on-hold H O L D rate. N 0 . N N N 1195 Strata DK Cordless Digital Telephone 5/99...

### [Page 50: Using Automatic Hold](#)

----- Quick Reference To place a call on Exclusive Hold Exclusive Hold enables you to place a call on hold so that only you or somebody using a Call Pickup code at another station can retrieve it. Press twice. The Line LED flashes at the exclusive hold rate.

### [Page 51: Calling The Attendant Console](#)

The Tone Dial Select LED lights steady, and you can send while the call is DTMF tones with your dial pad. If the LED is off, tone in progress. dialing is not selected, and you cannot send DTMF tones. Strata DK Cordless Digital Telephone 5/99...

### [Page 52: Account Code Calls](#)

----- Account Code Calls When originating or receiving a new call, the system automatically places the line in Note the dial pulse mode. Account Code Calls Account Codes can be entered before or after a call. Some of the code applications include billing, tracking, and line restriction.

### [Page 53: Voluntary Account Codes](#)

Forced or Voluntary Account Codes. Verified Account Codes are established in system programming or by designated stations. Alarm Reset Your Strata DK system can be connected to a facility alarm system. All telephones produce a startling tone whenever this alarm is activated. Stations with an button can reset the alarm by pressing the button.

### [Page 54: Alert Signaling](#)

After reaching a busy outside number, you can activate Automatic Busy Redial (ABR) so that the Strata DK system automatically redials that number for you at regular intervals. ABR is an optional feature enabled in system programming. This feature may not be allowed on some (or all) lines in your system depending on the telephone line type connected.

### [Page 55: Automatic Callback](#)

(LED being cancelled. lights steady). The called station receives a voice announce call from your telephone or, with Tone Signaling, you hear ringback tone and the called station rings. Strata DK Cordless Digital Telephone 5/99...

### [Page 56: Line Queuing With Automatic Callback](#)

----- Automatic Callback If you receive a busy tone after answering the callback, the called party has already received or originated another call. Your request is not cancelled. To cancel Automatic Callback (busy or DND stations) Press a [DN] + Line Queuing with Automatic Callback Automatic Callback enables a waiting queue for an available line after attempting access to a line group when all lines are busy.

### [Page 57: Auto Redial](#)

[DNs], your telephone must be the owner of [PhDNs], so that you can use any of call forward

features. If you hear re-order tone when following any of the Call Forward steps, then your telephone is not the owner of the selected [PhDN]. Strata DK Cordless Digital Telephone 5/99...

### [Page 58: Call Forward-All Calls](#)

----- Call Forward  
When you forward calls to another destination, you see a message indicating the: Type of Call forward. Forwarded from [PhDN] and/or [DN]. Forwarded to destination number. Note Call Forward-All Calls, Call Forward-No Answer, and Call Forward-Busy can only be activated when Speed Dial is assigned to an "...

### [Page 59: Call Forward-Busy](#)

Answer by dialing 1 during their voice announcement. To set call Forward-No Answer 1. Press The Call Frwd No Answer LED flashes red..or press a [PDN] + You hear confirmation tone. 2. Enter the [DN] to which calls are forwarded. Strata DK Cordless Digital Telephone 5/99...

### [Page 60: Call Forward-Busy/No Answer](#)

----- Call Forward  
3. Press You can omit this step if you pressed in Step 1, and you do not want to change the ...or . length of time that your telephone rings before it forwards. Initially, your telephone rings 12 seconds before it forwards.

### [Page 61: Call Forward-Cancel](#)

CO Line (or CO Line Group) access code before the telephone number. Table 1 on page 95 for the CO Line/Line Group access codes. The LCR access code "9" cannot be used. Strata DK Cordless Digital Telephone 5/99...

### [Page 62: Call Forward-Fixed](#)

----- Call Forward  
Only perform the following procedure the first time Call Forward External is set Important! or when you change the destination. It is not necessary to store the destination each time you set Call Forward External; it remains in system memory. To set Call Forward-External Press Incoming calls forward to...

### [Page 63: Call Park Orbits \(Release 3 Or Later\)](#)

2. Enter the Orbit Number or the The Orbit Number is usually provided in the paging [PDN] where the call is announcement. The Line or [DN] LED lights steady parked. when the call is picked up or retrieved. Strata DK Cordless Digital Telephone 5/99...

### [Page 64: Call Park And Page](#)

----- Call Pickup  
Call Park and Page 1. Press while The Line or [DN] LED flashes at the on an internal or outside call. consultation-hold rate..or 2. Enter a General Orbit The Line LED flashes at an on-hold rate (the [DN] Number ( ) or a LED is off).

### [Page 65: Group Pickup](#)

You can pick up calls ringing stations within your pickup group. You can belong to more than one group. To pick up a call ringing a station in your group Press You are connected to the call after pressing or entering the access code..or press a [DN] + Strata DK Cordless Digital Telephone 5/99...

### [Page 66: Calls To Other Groups](#)

----- Call Waiting  
Calls to Other Groups You can pick up calls directed to other pickup groups by following the steps on the left. To pick up a call ringing another group 1. Press a [DN]. You hear dial tone. 2.

### [Page 67: Direct Station Selection Buttons \(Hotline\)](#)

Calls forward from your station if it is set for Call Forward-Busy or Call Forward-Busy/No Answer while in the DND mode. Some stations may be programmed to override DND. Strata DK Cordless Digital Telephone 5/99...

## [Page 68: Door Lock](#)

----- Door Lock  
Door Lock Your telephone may have an button(s), which unlocks a door lock when pressed. You may use the following to record the locations of each door. \_\_\_\_\_ To unlock a door lock Press the corresponding The door unlocks for three or six seconds when you button (...)

## [Page 69: Isdn Outgoing Calling](#)

To make an outgoing call to an ISDN trunk 1. Access an outside CO line 2. Dial the number. 3. Press The dialed digits will not be sent until you press this button or until the timer expires. Strata DK Cordless Digital Telephone 5/99...

## [Page 70: Subaddress](#)

The new information is stored and appears on the T O S H I B A display. For example, if E X T . 2 0 0 the name is "TOSHIBA 1203 EXT. 200", that appears on the display. Features...

## [Page 71: Messaging](#)

The selected message is displayed. 3. Press The LCD Msg Select LED lights continuously, and the selected message is set. The message is sent to LCD ...or telephones that call your telephone. Strata DK Cordless Digital Telephone 5/99...

## [Page 72: Cancelling A Calling Station Message](#)

----- Message Waiting  
Cancelling a Calling Station Message To cancel a message that has been set at your station Press The LCD Msg Select LED goes out..or press a [PDN] + The LED lights..or press The LED goes out. A personal message (10~19) remains stored in memory.

[Page 73](#) To cancel a Message Waiting light on the other telephone set from your telephone 1. Dial the station number on which you left the indication. 2. Press twice or press twice. Strata DK Cordless Digital Telephone 5/99...

## [Page 74: \[Phdn/Mw\] Message Waiting](#)

----- Message Waiting  
[PhDN/MW] Message Waiting To use this feature, your telephone must be programmed for both [PhDNs] and Message Waiting ( ) buttons. Your telephone has one built-in Message Waiting ( ) button that works with your [PDN] (see Message Waiting for a detailed explanation of this feature.). To set a Message Waiting indication for a [PhDN/MW] Follow the same procedure used to set a message light on another telephone.

## [Page 75: Off-Hook Call Announce \(Oca\)](#)

DND to OCA a DND station..or press if you hear busy tone. 4. Press to speak to the called station if your station is not programmed for automatic HS-OCA operation and if you hear DND busy tone. Strata DK Cordless Digital Telephone 5/99...

## [Page 76: Speaker Off-Hook Call Announce \(Sp-Oca\)](#)

----- Off-hook Call Announce  
(OCA) To make an HS-OCA call with Tone Signaling 1. Press and call the desired station. 2. Press to speak If you receive busy tone after pressing , the called to the called station. station is either busy on a speakerphone call or does not have the OCA option set in system programming.

## [Page 77: Override Calls](#)

If your station is equipped with Automatic Off-hook Call Announce and the called station is able to receive OCA, you do not receive a busy tone and you may converse with the called party after dialing the station number. Strata DK Cordless Digital Telephone 5/99...

## [Page 78: Dnd Override](#)

----- Page  
Announcements DND Override To initiate a DND Override signal Press after reaching a A tone

signal is heard at the DND station indicating that a DND station call is coming in. Your station must be enabled in system programming to send a DND Override signal. Also, a telephone can be enabled in system programming to block DND Override from all other telephones.

### [Page 79: Privacy On-Line](#)

Connected parties may hear an optional tone signal before you enter the conversation. Station users with a button can allow stations to enter their Note conversations on common buttons, even if the station entering the conversation is not programmed for Privacy Override. Strata DK Cordless Digital Telephone 5/99...

### [Page 80: Privacy Release](#)

----- Privacy Release  
Privacy Release If you press the optional button, any other station user can enter your call on a private common button just by pressing on their telephone. Your station must be assigned Privacy Release in system programming to activate this feature. Up to two stations can enter an existing external call (allowing up to three stations to be connected to a line).

### [Page 81: Release And Answer](#)

This transfers the original call and answers the new dial a "transfer-to" call. destination. Then, press ...or press a button of a This transfers the original call and answers the new "transfer-to" destination, then call. press Strata DK Cordless Digital Telephone 5/99...

### [Page 82: Speed Dial](#)

Speed Dial enables you to call a telephone number with a brief access code or an optional feature button. Strata DK provides two types of Speed Dial numbers—Station and System. Station Speed Dial numbers are assigned by individual station users to their own station and can only be dialed at their station.

### [Page 83: Stored Station Or System Speed Dial Calling](#)

To call with a Speed Dial button 1. Access a line. (See "Access Codes" on Page 92 information on CO Line buttons and access codes.) 2. Press The system dials the telephone number assigned to the button. Strata DK Cordless Digital Telephone 5/99...

### [Page 84: Timed Reminders](#)

----- Timed Reminders  
To call with a Speed Dial access code 1. Access a line. (See "Access Codes" on Page 92 information on CO Line access codes.) 2. Press Note Speed Dial cannot appear on any button position if the port that the cordless is ...or if your telephone does connected to uses...

[Page 85](#) , etc. on which reminder set you wish to cancel. You can only cancel one reminder at a time. Note 2. Press The reminder is cancelled. Strata DK Cordless Digital Telephone 5/99...

### [Page 86: Toll Restriction Override](#)

----- Toll Restriction  
Override Toll Restriction Override Stations can be individually restricted from making toll calls. Each station can be allowed or denied specific area and office codes, long distance information calls, international calls and/ or operator-assisted calls. You can completely override Toll Restriction at selected stations or you can change the station's Toll Restriction class.

### [Page 87: Two \(Tandem\) Line Connection](#)

5. Press If the public telephone company provides auto disconnect, the connection may release automatically when the parties hang up. If not, the lines must be supervised to be disconnected. Strata DK Cordless Digital Telephone 5/99...

### [Page 88: Using Line Buttons](#)

----- Two (Tandem) Line  
Connection Using Line Buttons This feature enables a station user to connect two lines, then drop out of the conversation. Both buttons (or buttons) must appear on your telephone to allow tandem connection to be established from your telephone. To connect two outside lines using the Line button 1.

[Page 89](#) You are connected to both lines and both Line LEDs light button. steady. 2. Go back on-hook if the Both Line LEDs turn off and the connection is released. parties have hung up ...or and hang- up if the parties are still talking. Strata DK Cordless Digital Telephone 5/99...

### [Page 90: Appendix A - Appendix](#)

Appendix This appendix contains additional information for your cordless digital telephone. It is divided into: Installing Optional Headset Troubleshooting Range and Performance Nine Simultaneous Conversation Channels Radio Interference Specifications Available Optional or Replacement Items Access Codes Appendix...

### [Page 91: Installing Optional Headset](#)

1. Open the cover over the headset jack. 2. Plug the headset in. No other settings are needed. All feature operations remain the same as using the handset. When using the headset, the handset earphone and microphone are disconnected. 1162 Strata DK Cordless Digital Telephone 5/99...

### [Page 92: Troubleshooting](#)

----- Troubleshooting  
Troubleshooting If your cordless telephone is not performing to your expectations, try these suggestions. If you are still unable to resolve the problems, contact your telephone system administrator. Do not attempt to service this unit yourself. All service must be done by qualified service personnel. Problem Suggestion CHARGE LED does not come on...

### [Page 93: Range And Performance](#)

Wherever possible, put the base units in the middle of the coverage area. Mount the base units high in the room, for maximum range. Locate 3 or less cordless telephones 12 feet apart. Locate 4 to 10 cordless telephones 20 feet apart. Strata DK Cordless Digital Telephone 5/99...

### [Page 94: Nine Simultaneous Conversation Channels](#)

----- Nine Simultaneous Conversation  
Channels Nine Simultaneous Conversation Channels The cordless digital telephone has nine operating channels available. A common misconception is that this limits a customer to nine cordless phones. This is not the case. Each cordless digital telephone can operate on any of the nine channels. When you turn on a cordless digital telephone, the phone selects an available channel within its'...

### [Page 95: Specifications](#)

Rechargeable Nickel-Cadmium battery pack Size Width 2.125 inches Depth .875 inches Height 6.5 inches with antenna Weight Approximately. 10.5 oz. with battery Battery Capacity 400 mAh, 4.8V Talk Mode 2.5 hours (typical) Standby Mode 42 hours (typical) Strata DK Cordless Digital Telephone 5/99...

### [Page 96: Available Optional Or Replacement Items](#)

----- Available Optional or Replacement  
Items Available Optional or Replacement Items Contact your telephone system administrator for the following optional accessories and replacement parts. 1191 2583 AC Adapter 400 mAh Battery 730 mAh Battery Base Unit Wall Mount User Guide Belt Clip Desktop/Wallmount Charger Battery Backup...

### [Page 97: Access Codes](#)

Speed Dial buttons. The following table provides an overview of the Feature Access Codes for various Important! Toshiba business telephone systems. This table may not cover all Feature Code entries. For example, " " and " " in this table are variable entries that may change with different Feature Access Codes.

### [Page 98](#)

-----  
Access Codes Strata DK14, DK40, DK16e, Strata DK8 & DK16, Feature DK424, DK280 DK24/56/96 Call Park and Page (Release 3) Call Park Retrieve (Release 3) Call Pickup - External Page Call Pickup - Held Line Call Pickup - Int Pg, DoorPhone Call Pickup - Other Groups Call Pickup - Own Group Call Pickup - Ringing Line...



[Page 99](#) Redial functions only if assigned to a function key on the cordless. Using Speed Dial from the system will function only if assigned to a function key or Speed Dial key deleted from all buttons (use Strata DK Cordless Digital Telephone 5/99...

### [Page 100: Co Line Access Codes](#)

----- CO Line Access Codes  
CO Line Access Codes CO lines are used when you dial an outside number. If your telephone does not have a button, you can enter the appropriate code listed in Table 1 to access an outside line. You can also store the code on a button for one-touch access.

### [Page 101: Feature Access Codes](#)

All Call, External Page Zone DK40/DK424 ((RCTUA, RCTUBA/BB, RCTUC/D) Zone A Zone C Zone B Zone D DK424 (RCTUE/F) Zone A Zone E Zone B Zone F Zone C Zone G Zone D Zone H Strata DK Cordless Digital Telephone 5/99...

### [Page 102: Speed Dial Access Codes](#)

----- Speed Dial Access  
Codes Speed Dial Access Codes The number of station and system speed dial numbers available to you depends on the size of your company's telephone system. Check with your System Administrator to find out which codes apply to your system. Once you store a telephone number on any of the codes listed below, you can dial the number by entering the code, such as Table 4...

### [Page 103: Speed Dial Access Codes](#)

Speed Dial Access Codes -----  
Strata DK Cordless Digital Telephone 5/99...

### [Page 104: Index](#)

Index before you begin busy override access codes CO Line speed dial account code calls call account codes attendant console verified hold voluntary other groups alarm reset override alert signaling park and page answering park orbits a transferred call pickup calls stored station attendant console...

### [Page 105: Installing Optional Headset](#)

(HS-OCA) feature access codes (OCA) features optional or replacement items forced account codes paging group codes group pickup phantom directory numbers [PhDN/MW] message waiting privacy - handset Strata DK Cordless Digital Telephone 5/99...

### [Page 106: Troubleshooting](#)

on-line release verified account codes voluntary account codes radio interference range release and answer ringer volume level simultaneous conversation channels speaker off-hook call announce (SP-OCA) specifications speed dial access codes SP-OCA tone first signaling spread spectrum technology start (ISDN button) store a number station speed dial numbers...

### [Page 107: Range And Performance](#)

Strata DK Cordless Digital Telephone 5/99...

This manual is also suitable for:

Strata dk14Strata dk16eStrata dk16Strata dk40iStrata dk40Strata dk424 ... [Show all](#)

