

TOSHIBA

Toshiba Strata DK User Manual

Electronic telephone includes lcd and direct station selection console

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Telecommunication Systems Division

Digital Business Telephone Systems

Electronic Telephone

User Guide

(includes LCD and Direct Station Selection Console)

May 1999

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Digital business telephone systems release 4 (178 pages)

[IP Phone Toshiba DK User Manual](#)

Includes lcd, add-on module, and direct station selection console (163 pages)

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Electronic telephone (134 pages)

[Cordless Telephone Toshiba Strata DK User Manual](#)

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Summary of Contents for Toshiba Strata DK

[Page 1: User Guide](#)

Telecommunication Systems Division Digital Business Telephone Systems Electronic Telephone User Guide (includes LCD and Direct Station Selection Console) May 1999...

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[Page 8](#) Contents Chapter 3 - DSS Console Strata DK Electronic Telephone 5/99...

[Page 9](#) Introduction This guide describes how to use electronic telephones for Strata DK
systems. Models covered in this user guide include electronic telephones equipped with a Liquid
Crystal Display (LCD) and/or speakerphone. Instructions for the Electronic Direct Station
Selection (DSS) Console are included. The Strata DK systems which support...

[Page 10: Introduction Organization](#)

Paging Group Codes, Feature Access Codes (User Programmable Buttons), and Speed Dial
Access Codes. Appendix B - Centrex Application describes the Centrex features which may be
available with your Strata DK system. Appendix C - Button Labels lists the feature button
designations of the electronic telephone models.

[Page 11: Conventions](#)

DADM or DSS Console when this button is pressed. (IWUD represents buttons on a telephone.
EROG means "through" is used for multiple key entries. denotes the step in a one-step
procedure. Strata DK Electronic Telephone 5/99...

[Page 12: Related Documents](#)

Introduction Related Documents Related Documents Refer to the following documents for more
information: Electronic Telephone Quick Reference Guide PC/Data Interface User Guide System
Administrator Guide Strata DK Electronic Telephone 5/99...

[Page 13](#) Telephones equipped with a speakerphone, enable you to make and receive outside
and internal calls without lifting the handset. Feature operations in this guide apply to all EKTs,
except the 10x and 20x series, connected to a Strata DK system. Strata DK Electronic
Telephone 5/99...

[Page 14](#) Function LEDs Microphone 2548 [DN] or Intercom Button Speaker Volume Control
Sliding Memo Tray Ring Volume Control Speaker On/Off Button Hold Button Microphone Button
Conference Transfer Button Figure 1 20-Button Electronic Key Telephone with LCD Strata DK
Electronic Telephone 5/99...

[Page 15: Fixed Buttons](#)

If a call is not retrieved by a certain time (set in system programming), it recalls back to your
phone. You hear repeated recall tone (or if you are on the phone, you hear recall tone twice).

[Page 16: Chapter 1 - The Grand Tour Buttons](#)

Slide to adjust volume levels (see "Volume Controls" on Page 11). Slide to adjust the ring volume levels, and the voice levels of the 5,1* caller (Handsfree Answerback operation). Strata DK Electronic Telephone 5/99...

[Page 17: Flexible Buttons](#)

If you have an LCD telephone, you can find out the actual [DN] of a [DN] button by pressing the [DN] you want to DN = 210 display and dialing . The number () displays. Strata DK Electronic Telephone 5/99...

[Page 18](#) You can only set Call Forward and Voice Mail ID code for [PhDNs] that are owned by your telephone. You can have a separate message waiting button and mailbox for each up to four [PhDNs] on your telephone. Strata DK Electronic Telephone 5/99...

[Page 19](#) Calls to Station 11 can be originated 10-1 10-3 or answered by Station 10 by pressing the 11-1 or 11-2 button. 10-2 11-1 10-3 11-2 Station 10's Primary Directory Station 10 Station 11 Numbers [PDNs] Figure 2 Multiple Directory Numbers Example Strata DK Electronic Telephone 5/99...

[Page 20: Lcd](#)

The three buttons to the right of the display provide various functions. Scroll Button SCRL Page Button PAGE Mode Button MODE Figure 3 LCD Buttons These functions are: 6&5/ which scrolls through: Message Waiting station numbers Strata DK Electronic Telephone 5/99...

[Page 21](#) View Call Park Orbit list. Send a message to a Remote called station. Send a message to a Remote calling station. (See Chapter 2 – LCD Operation for an explanation of how to use these buttons.) Strata DK Electronic Telephone 5/99...

[Page 22: Led Indicators](#)

(outside call transferred to your busy second ON/OFF second OFF station from a designated station or AA) After disconnecting first call... 10 pulses/second 2 pulses/second Alert Signal .5 seconds 4 seconds Conference 10 pulses/second steady Strata DK Electronic Telephone 5/99...

[Page 23: On-Hook/Off-Hook](#)

The dial tone [DN] and slide the BGM Volume hook, 92/ control volume should be the same as the BGM Idle after you have adjusted it. Press 63.5 after setting the volume level. Strata DK Electronic Telephone 5/99...

[Page 24: Features](#)

Features requiring a telephone equipped with a speakerphone are noted. Before You Begin If you are a new user of the Strata DK electronic telephone, you need to find out if your telephone has been set up for Automatic Line Selection and Ringing Line Preference.

[Page 25: Ringing Line Preference](#)

The following is a quick reference chart for using your telephone's standard features. Making an Internal Call 1. Lift the handset You hear dial tone. 63.5 ...or press ...or a [DN] if you do not have Automatic Line Selection. Strata DK Electronic Telephone 5/99...

[Page 26: Making An Outside Call](#)

00: 13: 23 number to elapsed time after a programmed period. After you hang up, elapsed time is displayed for 15 seconds and then changes to date/time display. 3. Hang up 63.5 ...or press Strata DK Electronic Telephone 5/99...

[Page 27: Making An Outside Call To An Isdn Trunk](#)

4. Hang up 63.5 ...or press Answering Calls When you receive an incoming call, the LCD displays either NO. 203 the CO Line (LINE 10 RINGING ... or the station [PDN] (NO. 203 210 CALLING Strata DK Electronic Telephone 5/99...

[Page 28: Incoming Call Notification](#)

Receiving a Forwarded Call When a call is forwarded to your [DN] (), the calling [DN] NO. 201) is displayed on the left and the [DN] called is displayed 205 CALL 203 on the right (Strata DK Electronic Telephone 5/99...

[Page 29: Account Code Calls](#)

For example, if your station is restricted to local area calls, you can make out-of-state calls by using a Voluntary Account Code set in system programming. Strata DK Electronic Telephone 5/99...

[Page 30](#) 3. Repeat Steps 1 and 2 The last code entered is recorded. to enter more codes. 4. Dial a telephone Any digits dialed after the code is entered in Step 2 is number. treated as part of a telephone number. Strata DK Electronic Telephone 5/99...

[Page 31: Alarm Reset](#)

The Grand Tour Alarm Reset Alarm Reset Your Strata DK system can be connected to a facility alarm system. All telephones produce a startling tone whenever this alarm is activated. To reset the alarm \$/50 Press Alert Signaling Alert Signaling enables you to send an alert sound to a designated station or partner by pressing a single button.

[Page 32: Automatic Busy Redial \(Abr\)](#)

Automatic Busy Redial (ABR) After reaching a busy outside number, you can activate ABR so that the Strata DK system automatically redials the number at regular intervals. If the system redials an outside number that is still busy, ABR resets and tries again. This feature may not be allowed on some (or all) lines in your system—depending on the telephone line type...

[Page 33: All Call Voice Page](#)

...or [DN] + may also Page external speakers as well as Note “All Call Page” telephones depending on system programming. 2. Make your announcement in a normal voice level and repeat it. 3. Hang up. Strata DK Electronic Telephone 5/99...

[Page 34: Automatic Callback \(Acb\)](#)

If the original call was made using LCR, the telephone number is automatically dialed. If you did not use LCR, you have to redial the telephone number. Strata DK Electronic Telephone 5/99...

[Page 35: Automatic Hold](#)

Press Toggles BGM ON/OFF..or [DN] + Turns BGM ON. 63.5 Press [DN] + Turns BGM OFF. 63.5 Ignore busy tone after dialing Note BGM over external speakers is controlled by the System Administrator. Note Strata DK Electronic Telephone 5/99...

[Page 36: Call Forwarding](#)

The LCD on your telephone provides you with call forwarding information. The LCD examples below are identical to those on your telephone LCD. At times, the entries on the display scroll off the LCD and only portions of the entries remain. Strata DK Electronic Telephone 5/99...

[Page 37: Call Forward-All Calls](#)

“Voice First” systems, Call Forward Busy forwards all calls any time your telephone is in use. &)% 1. Press The LED flashes red. NO. 201 CALL FORWARD TO ...or [PDN]/[PhDN] + You hear confirmation tone after is dialed. Strata DK Electronic Telephone 5/99...

[Page 38: Call Forward-No Answer](#)

Skip this step, if you NO. 201 &)1\$ pressed in step 1. ALL FORWARD TO 203* ...or if your The pre-set time delay for telephone does not calls forwarding is 12 have the button. seconds. Strata DK Electronic Telephone 5/99...

[Page 39: Call Forward-Busy/No Answer](#)

On “tone-first” systems, if your [PDN] appears on more than one button on your telephone, Call Forward Busy forwards calls only when all [PDN] buttons are in use; if there is an idle [PDN], it flashes or rings when called. On “voice-first” systems, Call Strata DK Electronic Telephone

5/99...

[Page 40](#) CF-BN 201-203 and calls forward to the JAN 01 TUE 12: 19 ...or , then stored directory number 63.5 (if access code used in step 1)..or if your telephone does not have an button. Strata DK Electronic Telephone 5/99...

[Page 41: Call Forward-Fixed](#)

Station telephone number over a CO Line, a station over a Tie Speed Dial location line, or a station within your Strata DK system. If the Code 49. destination is over a CO Line, the CO Line must only ring at your station.

[Page 42](#) "9" cannot be used. &)(;7 2. Press Incoming calls forward to the destination stored at Station Speed Dial Location 49..or the [PDN]/ [PhDN] + To cancel a Call Forward-External &)(;7 Press 63.5 ...or [PDN] + Strata DK Electronic Telephone 5/99...

[Page 43: Call Forward Remote Destination Change](#)

3. Enter the Remote You hear a confirmation tone. See the System Call Forward- Administrator for the security code which is assigned External security to your telephone in system programming. code. Strata DK Electronic Telephone 5/99...

[Page 44: Call Park Orbits](#)

If you park a call, and it is not retrieved the following occurs: If your station is idle when the system Call Park recall timer expires, the parked call automatically recalls to your station. Strata DK Electronic Telephone 5/99...

[Page 45](#) When a parked call recalls L 2 PK ORBIT 900 your phone, the LCD shows the line or [DN] that is recalling and the orbit number. Strata DK Electronic Telephone 5/99...

[Page 46: Call Park And Page](#)

Tables 12 13 on HOLD LINE 2 Auto Park entry. Page 109). The LCD shows the line HOLD LINE 2 being held and its orbit L 2 ORBIT 900 number. Example: Line 2 held on orbit Strata DK Electronic Telephone 5/99...

[Page 47: Call Pickup](#)

200 PICKUP 201 To use call pickup 3.83 Press Picks up the [DN] or CO Line that has the ringing or held call. (This feature is not available on all systems.) ...or [DN] + [PDN] ...or [PhDN]. Strata DK Electronic Telephone 5/99...

[Page 48: Group Pickup](#)

You are connected to the call. If the called station access code belongs to more than one group, any of the Group) of the Pickup codes associated with those groups pickup the group to which the call. station belongs. Strata DK Electronic Telephone 5/99...

[Page 49: Call Transfer With Camp-On](#)

[DN] is idle, sends a two-tone burst if your telephone is busy. The LCD shows the CO Line number and the station number () where it was originally transferred. Strata DK Electronic Telephone 5/99...

[Page 50: Call Waiting](#)

The camped-on line rings your telephone, and the CO the existing call LED flashes (incoming call)..or press the This disconnects the current call and connects you to &2 the transferred call. The [DN] or CO LED flashes (in- flashing [DN] or use). Strata DK Electronic Telephone 5/99...

[Page 51: Conference Calls](#)

The new station is not conferenced unless its user lifts the handset or presses a [DN] to answer. Date/Time/Day Adjustment This feature is performed from a designated station. See the System Administrator's Guide for instructions. Strata DK Electronic Telephone 5/99...

[Page 52: Direct Inward System Access \(Disa\)](#)

If you do not dial within 10 seconds, the system automatically rings the DISA CO Line as a normal incoming call. Then, if the call is not answered within 15 seconds after the ringing starts, it disconnects. Strata DK Electronic Telephone 5/99...

[Page 53: Direct Station Selection \(Dss\)](#)

To connect directly to another station [PDN] 1. Press , while The original party is put on hold. You can call a station connected to a CO even if the DSS LED shows busy (steady red). Line or another station. Strata DK Electronic Telephone 5/99...

[Page 54: Do Not Disturb \(Dnd\)](#)

Calls forward from your station immediately, while in the DND mode, if it is set for Call Forward-Busy or Call Forward-Busy/No Answer. If you press while a call is ringing, the ringing stops, but the LED continues to flash. Strata DK Electronic Telephone 5/99...

[Page 55: Door Lock](#)

When a door phone calls, you hear a distinctive ringing tone, one or five times (set in system programming). You can also call a door phone and monitor the surrounding area. The number of possible door phones vary by Strata DK system, with up to 12 as the maximum for larger systems.

[Page 56](#) [DN]. 2. Dial the [DN] for the A two-way talk-path exists between your telephone desired door location. and the called door phone. You can audibly monitor the area around the door phone. Strata DK Electronic Telephone 5/99...

[Page 57: Dtmf Tone Dialing With * And](#)

The calling [DN] and "Ringdown" displays whether soft keys are ON or OFF. This same feature is also known as Hotline Service and is often used for telephones in hotel/motel lobbies. Strata DK Electronic Telephone 5/99...

[Page 58: Group Listening](#)

[DN] button first. Notes A [DN] must be pressed or the handset must be taken off-hook to actually answer the call. This is necessary before transferring or placing an internal call on hold. Strata DK Electronic Telephone 5/99...

[Page 59: Handsfree Monitoring](#)

Making an ISDN outgoing call will either be handled automatically with a timer or by you initiating the ISDN "Start" sequence. The method depends on your system's programming. See your System Administrator to determine the method. Strata DK Electronic Telephone 5/99...

[Page 60: Making An Outgoing Call With A Subaddress To An Isdn Trunk](#)

You can call the other party 0:[]/ back by pressing the button. Voice mail devices, as well as people, can leave message waiting indications. Strata DK Electronic Telephone 5/99...

[Page 61](#) Your MW/FL LED turns OFF when the called party the handset answers. The called party must answer by either going Note 63.5 off-hook or by pressing for the call to be cancelled automatically. Strata DK Electronic Telephone 5/99...

[Page 62](#) To cancel the Message Waiting on your [PhDN] 0:[]/ 1. Press You hear a steady dial tone. 2. Enter The dial tone stops. 63.5 3. Press The MW/FL LED turns OFF indicating that the message has been canceled. Strata DK Electronic Telephone 5/99...

[Page 63: Microphone Cut-Off](#)

When the feature is OFF, the MCO LED is not lit and your 0&2 microphone works. The functions on Handsfree Answerback and speaker OCA calls for privacy. 0&2 Press to toggle Microphone ON/OFF. Strata DK Electronic Telephone 5/99...

[Page 64: Off-Hook Call Announce \(Oca\)](#)

OCA the An optional tone is heard at NO. 203 station and talk, if the busy station, indicating 205

BUSY OVR you receive a busy that you are connected on an tone. OCA call. Strata DK Electronic Telephone 5/99...

[Page 65: Tone Signaling](#)

This option applies to the station receiving the muted ring. The muted ring can be sent to the telephone speaker or to the telephone handset/headset and speaker. Strata DK Electronic Telephone 5/99...

[Page 66: Busy Station Override](#)

Toll Restriction class. The station resumes its normal class at the conclusion of the call. Busy Station Override Press A muted tone is heard at the NO. 203 busy station, indicating that 210 BUSY OVR a call is waiting. The station number () displays. Strata DK Electronic Telephone 5/99...

[Page 67: Do Not Disturb Override](#)

) displays on 210 EXEC OVRD your LCD until the call is ended. The overriding station NO. 210 number () displays on 204 EXEC OVRD the called station LCD until the override is disconnected. Strata DK Electronic Telephone 5/99...

[Page 68: Privacy Override Override](#)

1. Press [DN], lift the Each of the page access codes (including the [PDN] handset, and enter a button) can be stored on an button. See Tables 12 paging access code. 13 on Page 109. Strata DK Electronic Telephone 5/99...

[Page 69: All Call Page](#)

35,9 Press The LED lights steady red. Others are blocked from entering your CO Line calls when they press a &2 common Line button. 35,9 ...or again to The LED turns OFF. cancel the feature. Strata DK Electronic Telephone 5/99...

[Page 70: Privacy Release](#)

You can press before Note if you do not wish to release the original call. &21) 7516 ...or Transfers the original call and answers the new call. and dial a "transfer to" destination. Then 5/6 16 press Strata DK Electronic Telephone 5/99...

[Page 71: Saved Number Redial](#)

Your call is now heard through the handset. To make a call (on-hook dialing) 1. Access a CO Line You hear dial tone and the CO or [DN] LED flashes (in-use)..or press a [DN]. Strata DK Electronic Telephone 5/99...

[Page 72: Speed Dial](#)

If you do not perform the following procedures within a specified time Important! (set in system programming for either one or three minutes) when storing speed dial numbers, the operation times out and your telephone returns to idle mode. Strata DK Electronic Telephone 5/99...

[Page 73](#) Dial Pause" on Page 4. Press (or) The number is stored. To clear a telephone number on a Station SD button Repeat the previous procedure, skipping Step 3. Strata DK Electronic Telephone 5/99...

[Page 74: Speed Dial-Advanced Features](#)

Press (or) + + Feature Access Code + (or). Table 7 on Page 64 for Feature Access code sequences. Your System Administrator can tell you which features can be programmed on your telephone. Strata DK Electronic Telephone 5/99...

[Page 75](#) (set in system programming for either one or three minutes), the operation times out and your telephone returns to idle mode. [PDNs] can be stored in speed dial sequences, but [PhDNs] and [SDNs] cannot. Strata DK Electronic Telephone 5/99...

[Page 76](#) Voice First: ; Tone First: , , , or Off-hook Call Announce (Manual Mode)
Overrides (Busy, DND) Overrides (Executive) +ROG + [PDN] + XXX Page Access XXX =

Page 77 CO Line call. After pressing the feature button, the user dials the line number (01~99) to pickup the line. After pressing the feature number, the user dials the line number (100~200) to pickup the line. Strata DK Electronic Telephone 5/99...

Page 78: Speed Dial Pause

A designated station can be used to link System Speed Dial codes. See the Note System Administrator's User Guide. Before linking Speed Dial Numbers, make sure the System Important! Administrator has stored the desired number in the System Speed Dial that you are planning to use. Strata DK Electronic Telephone 5/99...

Page 79 (CO Line access code plus international long distance dialing codes in System Speed Dial locations) as linked speed dial codes. The System Administrator stores the CO Line access code and the international dialing sequence (9011813) in the System Speed Dial location *690 from the administrator's station. Strata DK Electronic Telephone 5/99...

Page 80 □□□□□□□□ is the local Tokyo telephone number. To use the new link Press the Your telephone automatically dials to access a CO Line, the international dialing sequence (011813), and ...or the local telephone number (58769374). Strata DK Electronic Telephone 5/99...

Page 81: Chain Dialing Speed Dial Numbers

2. Enter the time you Use a 24-hour clock format want to be reminded. (HHMM). #605 TIMER SET 0800 3. Press for the reminder to be #605 TIMER SET 08001 repeated every day, or for a one-time reminder only. Strata DK Electronic Telephone 5/99...

Page 82 To cancel a Timed Reminder 1. Press [DN], then the You can only cancel one reminder at a time. number of the timed reminder) you want to cancel. 2. Press The reminder is cancelled. Strata DK Electronic Telephone 5/99...

Page 83: Tone/Pulse Dialing

Tandem connections to be established from your telephone. To connect two outside lines using a [DN] button &21)□7516 1. Press You hear dial tone. The [DN] LED flashes (conference while talking on an rate). outside call using a [DN] button. Strata DK Electronic Telephone 5/99...

Page 84 If the public telephone company provides auto Note disconnect, the connection may release automatically when the parties hang up. If not, the lines must be supervised to be disconnected. "To connect two outside lines (using a &2 button)" on Page Strata DK Electronic Telephone 5/99...

Page 85 5. Press You hear dial tone. Both TRK-TRK N1 N2 and hang up. CO LEDs continue to flash JAN 10 THU 11: 57 (exclusive-hold rate) and the two lines are connected. identify the connected CO lines. Strata DK Electronic Telephone 5/99...

Page 86 ...or CO lines. 2. Go back on-hook if Both CO LEDs turn OFF, and the connection is the parties have hung released. &21)□ ...or press 7516 and hang-up if the parties are still talking. Strata DK Electronic Telephone 5/99...

Page 87: Voice Mail Integration

[PhDN] to be able to use this feature. To assign a voice mail message mailbox number This procedure is required for the initial storage of VM ID code to the Toshiba Voice Mail system. Once programmed, these digits remain in memory until changed. To change the code, repeat this procedure.

Page 88 4. Press (or). You hear confirmation tone. The LCD confirms the data DATA PROGRAMMED storage. To retrieve messages with MW/FL button Press the MW/FL Message is retrieved. flashing LED. Strata DK Electronic Telephone 5/99...

Page 89 (voice mail or stations). By setting Call Forward to the Toshiba Voice Mail System on your telephone, callers are automatically connected to your voice mailbox. Note Call Forward buttons can only be used to Call Forward [PDNs]; access codes can be used to Call Forward

[PDNs] or [PhDNs].

[Page 90](#) 63.5 (or) + To cancel Call Forward & Press The Call Forward LED turns off..or a [PDN] or You hear a confirmation tone, and Call Forward is cancelled. [PhDN] + then hang up. Strata DK Electronic Telephone 5/99...

[Page 91: Chapter 2 - Lcd Operation](#)

Busy Lamp Field (BLF) display (see “Busy Lamp Field (BLF) Display” on Page 81). Busy station messaging (see “Silent Messaging (Busy Station)” on Page 94). Called station messaging (see “Notification Station Messaging” on Page 91). Strata DK Electronic Telephone 5/99...

[Page 92](#) Scrolls through speed dial numbers when in Mode 8. 6&5/ Scrolls through message waiting numbers. Scrolls through the speed dial digits (if more than 16 digits) when in Mode 8. To exit from any mode 02'(1. Press MODE NO. ? Strata DK Electronic Telephone 5/99...

[Page 93: Busy Lamp Field \(Blf\) Display](#)

3. Press . 3\$(4. Press to rotate group changes 200/210 210 ..7 . . . BLF groups. 210/220 220 . . 2 . 4 ..9 Strata DK Electronic Telephone 5/99...

[Page 94: Caller Id/Ani/Dnis Information Mode](#)

To activate the Caller ID/ANI or DNIS display mode 02'(Press . The system default is ON. To deactivate the Caller ID/ANI or DNIS display mode 02'(Press Strata DK Electronic Telephone 5/99...

[Page 95: Call Park Orbit List Display](#)

This feature enables you to monitor (view) the calls that are parked at your station. 02'(Press LCD shows the CO Line while your phone is number () and the orbit LN 3 ORBIT 900+ idle. number where the call is parked (Strata DK Electronic Telephone 5/99...

[Page 96: Retrieve And Auto Dial Lost Calls](#)

MR. JONES phone number and caller 7145553700 name screen and the date and time screen. Identifies ANI Note CN: calls as opposed to Caller ID calls which 06/02 17: 46 do not display CN: 7145553700 Strata DK Electronic Telephone 5/99...

[Page 97](#) &2 3. Press You hear dial tone..or a [DN] + CO Line access code. /&\$' 4. Press The DK System auto dials the digit “1” before dialing the saved, outgoing telephone number. Strata DK Electronic Telephone 5/99...

[Page 98: Messages](#)

(dial pad shown at right): - moves right - moves left ² Move Left Toggles between toggles between alphanumeric alphanumeric mode characters Scrolls alpha/ (dial pad defaults to special characters numeric mode) - scrolls the alpha/ special characters. Strata DK Electronic Telephone 5/99...

[Page 99](#) Notifications enable you to send your station number and message indication to another LCD station. Responding to the message, the called station receives your message. There are two types of messages—station and system. Strata DK Electronic Telephone 5/99...

[Page 100](#) To enter/store a station message /&' 0 1. Press The LCD M or [PDN] LED flashes. MSG NO. ? ...or [PDN] + 2. Enter the two-digit The current message, if any, is displayed. message number (10~19) to be stored. Strata DK Electronic Telephone 5/99...

[Page 101](#) ...or is sent to LCD phones when they call your [PDN] or any [PhDN] owned by the telephone. 3\$(4. Press display the message instead of the CF display if you have Call Forward set. Strata DK Electronic Telephone 5/99...

[Page 102](#) 02'(6. Press = the [PDN] where the message is to appear. CALL 207-010M = the message number. Called Station = message is set. Strata DK Electronic Telephone 5/99...

[Page 103: Message Notification](#)

MSG W LED flashes on the 4. Press called station and the LCD CALL 204-207M displays: Called Station = the called [DN] = the [PDN] of the station that sent the message = message has been sent. Strata DK Electronic Telephone 5/99...

[Page 104: Group Notification Station Messaging](#)

...or press for all assigned in system call page stations, programming..or enter a group =destination [DN] or code (group number. for Page Group 1~8 respectively. 3\$*(3. Press MODE 94 ORG EKT NO.? Strata DK Electronic Telephone 5/99...

[Page 105](#) To receive a notification message 06* : Press To cancel the message from the telephone that has the message set Press [PDN] and dial XXX is the [PDN] of the telephone that has the [];; message set. Strata DK Electronic Telephone 5/99...

[Page 106: Silent Messaging \(Busy Station\)](#)

You are prompted for the OVR TO ST210 message number. MSG NO? 2. Enter the message Station message (10~19) and system message (60~99). number. The LCD displays the message. This assumes the message is already stored in memory. Strata DK Electronic Telephone 5/99...

[Page 107: Memos](#)

The name appears on the bottom line as you enter it. memo (12 characters ("To enter LCD characters" on Page 86.) maximum). 02'(5. Press 6. Enter a phone number The number displays on the top line as you enter it. (16 characters maximum). Strata DK Electronic Telephone 5/99...

[Page 108](#) &2 4. Press an available The number is dialed..or [DN] and enter a CO Line access code. To check a SD number 02'(1. Press when phone is idle. MODE NO.? 8 Strata DK Electronic Telephone 5/99...

[Page 109: Timed Reminders](#)

When this feature is set, your Name/Number displays during direct, forwarded, and hunted calls. The name/number is not displayed on overridden or OCA calls. To enter name/number information 1. Press [DN] + You are prompted for your USER NAME ? name. Strata DK Electronic Telephone 5/99...

[Page 110](#) After the clear, a name is NO. 213 displaced by message and DATE DAY TIME call forward settings if they are set. This procedure does not erase the name/number. Note To restore the display, press [DN] + Strata (DK Electronic Telephone 5/99...

[Page 111](#) LCD. You are asked for the user name. 2. Press in the alpha Blank characters replace the information. mode to enter blanks. 63.5 3. Press The information is erased and the [PDN] of the telephone is displayed. Strata DK Electronic Telephone 5/99...

[Page 112](#) LCD Operation Name/Number Display Strata DK Electronic Telephone 5/99...

[Page 113: Chapter 3 - Dss Console](#)

LEDs on the HDSS2060, HDSS1060, and HDSS6560 models light or flash red. For the HDSS2060 and HDSS1060 models, the CO and [DSS] LEDs act in the same manner as the electronic telephone and other LEDs on both of these models is red when activated. Strata DK Electronic Telephone 5/99...

[Page 114: \[Dss\] Buttons](#)

[PDNs] are busy or in-use by other stations, the [DSS] LED lights steady red. [DSS] buttons cannot call stations [PhDNs], Distributed Hunt Groups [DNs], Note or ACD Groups. Strata DK Electronic Telephone 5/99...

[Page 115: Features](#)

The call rings the called station when you hang up. While the called station is ringing, the [DSS] LED is steady red, and the CO LED flashes at the on-hold rate or if on a [DN] button, it goes idle.

[Page 116: Answering A \(Co Line\)](#)

CO Line calls from the console as you would from a electronic telephone. See Chapter 1 - The Grand Tour, beginning on Page 60 for detailed information. &2 Press the flashing Strata DK Electronic Telephone 5/99...

[Page 117: Speed Dial](#)

Night Transfer You can use the DSS Console to make the system ring different telephones for incoming calls during different times of the day. See the Strata DK System Administrator Guide for more information on Night Transfer. Strata DK Electronic Telephone 5/99...

[Page 118](#) DSS Console Features Strata DK Electronic Telephone 5/99...

[Page 119: Appendix A - Access Codes](#)

LCR, you may not hear internal dial tone, depending on system programming. See your System Administrator for the code which applies to your telephone. To access a line Press [PDN] + CO Line Access Code. Strata DK Electronic Telephone 5/99...

[Page 120: Feature Access Codes](#)

Your telephone can be assigned to page groups. Telephones can be a member of more than one group and each group can have as many as 120 stations. Station users can access each group separately by dialing an access code (Tables 12~13 on Page 109). Strata DK Electronic Telephone 5/99...

[Page 121](#) All Call, External Page Zone DK40i/DK424 ((RCTUA, RCTUBA/BB, RCTUC/D) Zone A Zone C Zone B Zone D DK424 (RCTUE/F) Zone A Zone E Zone B Zone F Zone C Zone G Zone D Zone H Strata DK Electronic Telephone 5/99...

[Page 122: Speed Dial Access Codes](#)

Large System $\square\square\square a\square\square\square$ $\square\square\square a\square\square\square$ (RCTUE/F) Table 15 Speed Dial Number Linking System Speed Dial Codes that can be Linked to System other Speed Dial Codes $\square\square a\square\square$ DK14, DK16e, DK40, RCTUA $\square\square\square a\square\square\square$ RCTUBA/BB, RCTUC/D $\square\square\square a\square\square\square$ RCTUE/F Strata DK Electronic Telephone 5/99...

[Page 123: Appendix B - Centrex Application](#)

Centrex access code. The Centrex access code, including the necessary flash and/or pause sequence, is activated when the button is pressed. See your Centrex or PBX operations manual for specific details. Strata DK Electronic Telephone 5/99...

[Page 124: Ringing Repeat](#)

Delayed Ringing CO or Centrex line(s) can be programmed for a 12-second and/or 24-second ring delay at stations to permit alternate answering conditions. Answer the line when your telephone is ringing. Strata DK Electronic Telephone 5/99...

[Page 125: Appendix C - Button Labels Flexible Buttons](#)

DND. Also used for CO line queuing. \$&&17 Account Code Button Press to enter a Voluntary Account Code anytime during a Central Office (CO) line call without interrupting the conversation. Strata DK Electronic Telephone 5/99...

[Page 126](#) Press to set up conference and transfer calls. &3' Park Orbit Display Button - LCD Telephones Only Press to display call(s) parked in orbit. If there are multiple parked calls, a + sign appears on the LCD. Strata DK Electronic Telephone 5/99...

[Page 127](#) Unanswered (Lost) Call Automatic Dial Button Press to automatically dial the stored ANI (Automatic Number Identification) or Caller ID number shown on the LCD. Unanswered calls will be stored on this button and on the LCD. Strata DK Electronic Telephone 5/99...

[Page 128](#) 02'(0 Modem Button Press to reserve a modem from a pool. The LED of the button indicates the status of the modem pool. See the Strata DK PC/Data Interface User Guide . 06* : Additional Message Waiting Buttons Phantom Directory Numbers allow multiple Message

Waiting buttons with LED indications for up to four different Directory Numbers [DNs] other than your Primary Directory Number [PDN].

[Page 129](#) Release and Answer Button Press to disconnect or complete the transfer the current CO or [DN] call and automatically answer the new incoming CO or [DN] call. Operational for Pooled Lines, [DN], and CO line buttons. Strata DK Electronic Telephone 5/99...

[Page 130](#) Press to make an outgoing call using an ISDN trunk. Subaddress Button Press to enter a subaddress on an ISDN trunk outgoing call. 721(Tone Button Press to change the outgoing dialing of the CO line in use from dial pulse to tone signaling. Strata DK Electronic Telephone 5/99...

[Page 131: Index](#)

(verified/non- fixed, verified), flexible, alert signaling, HOLD, ANI/Caller ID, LCD, attendant console calling, MODE, auto dial lost calls, PAGE, automatic busy redial, RING, automatic callback, SCRL, automatic hold, SPKR, VOL, Strata DK Electronic Telephone 12/98...

[Page 132](#) DISA group pickup, internal calls, calls to other groups, outgoing calls, calls within your group, DNIS, do not disturb (DND), do not disturb override, door lock, door phone, Strata DK Electronic Telephone 12/98...

[Page 133](#) LCD, privacy, LED indicators, override calls, liquid crystal display (LCD), lost calls retrieve and auto dial, page announcements, page button, paging group codes, memo, phantom directory number, speed dial, primary directory number, timed reminders, Strata DK Electronic Telephone 12/98...

[Page 134](#) (busy station), speakerphone, speed dial, access codes, advanced features, chain dialing, number linking, pause and flash storage, long pause, memos, pause, SPKR, SP-OCA, start (ISDN) button, sub (subaddress ISDN button), Strata DK Electronic Telephone 12/98...

This manual is also suitable for:

Strata dk14Strata dk16eStrata dk16Strata dk40iStrata dk40Strata dk424 ... [Show all](#)