Toshiba Strata DK Competitive Notes

Digital business telephone systems

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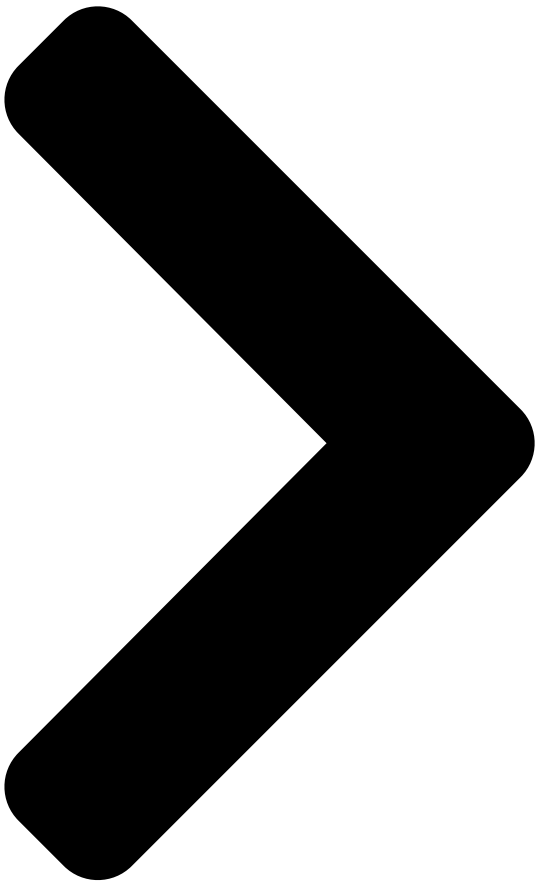

Digital Business Telephone Systems

Product Comparison

TOSHIBA

™

Nortel
Norstar

COMP

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Related Manuals for Toshiba Strata DK

Telephone System Toshiba Strata DK Admin User Manual

Digital business telephone systems release 4 (178 pages)

IP Phone Toshiba DK User Manual

Includes lcd, add-on module, and direct station selection console (163 pages)

IP Phone Toshiba Strata DK User Manual

Digital business telephone systems includes lcd, add-on module, and direct station selection console (136 pages)

Telephone Toshiba Strata DK User Manual

Electronic telephone (134 pages)

Telephone Toshiba Strata DK User Manual

Electronic telephone includes lcd and direct station selection console (134 pages)

Cordless Telephone Toshiba Strata DK User Manual

Cordless digital telephone (107 pages)

Telephone Toshiba Strata DK System Administration Manual

(60 pages)

IP Phone Toshiba Strata DK User Manual

Digital single line telephone (60 pages)

Telephone Toshiba Strata DK User Manual

Standard telephone (50 pages)

IP Phone Toshiba Strata DK User Manual

Liquid crystal display features digital telephone (43 pages)

Telephone Toshiba Strata DK User Manual

Standard telephone (41 pages)

Telephone Toshiba Strata DK Acd Agent Manual

Digital business telephone systems (34 pages)

Telephone Accessories Toshiba Strata DK User Manual

Standard telephone digital business telephone systems (24 pages)

Telephone Toshiba Strata DK Interface Manual

Toshiba strata dk/ctx telephone systems linkplus interface guide spectralink 6000 system spectralink 8000 system (18 pages)

Telephone Toshiba Strata DK Quick Reference Manual

Electronic (3 pages)

Telephone Toshiba Strata DK Quick Reference Manual

Electronic telephone (2 pages)

Summary of Contents for Toshiba Strata DK

Page 1 Digital Business Telephone Systems Product Comparison ™ Nortel Norstar...

Page 2: Publication Information

Systems Division, also reserves the right, without prior notice, to make such publisher of this material. changes in equipment design or components as engineering or Strata is a registered trademark of Toshiba America Information Systems, manufacturing methods may warrant. Inc.

Page 3 The Strata DK424 is Toshiba's largest system, offering modular expansion up to maximum capacity of 432 ports. All Strata DK models use the same digital telephones. Previous generations of Toshiba telephones are also compatible with Strata DK systems, providing excellent investment protection.

Page 4 Strata DK systems provide larger capacities than their Norstar counterparts. This allows the Strata DK systems to address a larger segment of the market. It also protects the customer’s investment better because they are less likely to outgrow the Strata DK than the Norstar.

Page 5: Automated Attendant

Toshiba. Studies also show that most people prefer the greater visibility of LED indicators for buttons over the Norstar’s LCD indicators. Toshiba digital telephones have both red and green LEDs to make status indication very clear.

Page 6: Multiple Directory Numbers

The call duration timer on the Norstar phones requires the user to dial a feature code to briefly display call duration, then it disappears. It is not displayed continuously while the call is in progress, as with the Strata DK. It would be easier to look at your watch than keep dialing display codes on the Norstar.

Page 7: Automatic Busy Redial

Redial button until getting through, but this is no substitute for ABR. Auto Busy Redial is a widely used and very popular standard feature of Strata DK systems. This is a particularly valuable feature in heavy outgoing call applications frequently encountering busy outside numbers.

Page 8: Call Forward

LCD choices and instructions appear automatically and change according to the calling status you are in. This makes the use of this function much quicker, easier, and more automatic on Strata DK systems.

Page 9: Voice Over Ip

Automatic Hold/Release Automatic Hold is a feature the Norstar provides to prevent lost calls. Strata DK systems also have this feature. However, in high traffic call situations, Auto Hold is inefficient because call takers go from one call to the next simply by pressing the ringing CO line key, and Auto Hold would require them to release the call before going to the next.

Page 10: Centrex Features

LCD soft key choices. Strata DK systems do not provide voice mail soft key prompting as a standard feature, but can provide similar functionality using the Toshiba Ultimate Communicator.

Page 11 Tie lines, the same as if they were local extensions. This saves the dialing of an extra Tie line access digit, as required on the Strata DK. However, the Norstar does not provide the Tie line transfer recall feature that the DK40i and DK424 provides.

Page 12: Product Comparison

Toshiba Strata DK & Nortel Norstar Product Comparison Product Comparison Product Comparison Nortel Toshiba Norstar Toshiba Norstar Toshiba Nortel Nortel System Features Norstar Strata Strata Strata Opt.11C Opt.11C DK14 Compact DK40i Modular DK424 Compact Account Codes - Voluntary Account Codes - Forced...

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ID Incoming/Outgoing Feature Prompting Display...

Page 15 Toshiba Strata DK & Nortel Norstar Product Comparison Product Comparison Nortel Toshiba Norstar Toshiba Norstar Toshiba Nortel Nortel Station Features Norstar Strata Strata Strata Opt.11C Opt.11C DK14 Compact DK40i Modular DK424 Compact Release Key Release/Answer Key Repeat Last Number Dialed...

Page 16 Toshiba Strata DK424 supports partial networking features of coordinated numbering, centralized voice mail, and off-net toll bypass over a private network through Adtran adjunct equipment. Release link trunk and feature transparency not supported.

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Page 18 Toshiba Strata DK & Nortel Norstar Product Comparison Product Comparison Strata DK 12/99...

This manual is also suitable for:

Strata dk14Strata dk40iStrata dk424