

TOSHIBA

Toshiba CIX series User Training Reference

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18

19
20
21
22
23

•

Bookmarks

[Download this manual](#)

Quick Links



Toshiba CIX Telephone End User Training Reference

Legend

A. Status LED (message and ringing)

C. Softkeys
E. Message Waiting LED Button
G. Speaker LED Button
I. Hold Button
K. Tilt stand
B. LCD Display
D. Programmable Feature Buttons
F. Microphone LED Button
H. Volume
J. Microphone

[Table of Contents](#)

[Next Page](#)

- 1
- 2
- 3
- 4
- 5

Related Manuals for Toshiba CIX series

[Telephone Toshiba CIX User Manual](#)

Strata cix and ctx ipt/dkt telephone (141 pages)

[Music Mixer Toshiba CIX Installation Manual](#)

Ip attendant console (28 pages)

[Telephone Toshiba STRATA CIX-CTX-QRG-VB VERSION B1 Quick Reference Manual](#)

Dkt / ipt telephone (13 pages)

[Telephone Toshiba CIX Quick Start Manual](#)

Telephone (2 pages)

[Voicemail Toshiba CIX Voicemail Quick Start Manual](#)

Toshiba telephone quick start guide (2 pages)

[IP Phone Toshiba iES16 Brochure](#)

Ip communication solutions (12 pages)

[IP Phone Toshiba Strata CIX100 Specifications](#)

Toshiba ip business telephone specifications (2 pages)

[IP Phone Toshiba DP5000 Series Brochure](#)

Toshiba telephone user manual (4 pages)

[IP Phone Toshiba Starta CIX1200 Specifications](#)

Toshiba ip business communication system specifications (2 pages)

[IP Phone Toshiba CT User Manual](#)

Includes lcd, add-on module, and direct station selection console (136 pages)

[IP Phone Toshiba Strata CIX IP5000-UG-VB User Manual](#)

Toshiba ip telephone user guide (216 pages)

[IP Phone Toshiba Strata CT DKT2510-FS User Manual](#)

Toshiba digital telephone user's guide (196 pages)

[IP Phone Toshiba DP5008 Product Bulletin](#)

Dp5000-series digital telephones (21 pages)

[IP Phone Toshiba Strata CIX DKT2404-DECT User Manual](#)

Telecommunication systems division (62 pages)

[IP Phone Toshiba DK User Manual](#)

Includes lcd, add-on module, and direct station selection console (163 pages)

[IP Phone Toshiba IPEDGE User Manual](#)

(142 pages)

Summary of Contents for Toshiba CIX series

[Page 1](#) Toshiba CIX Telephone End User Training Reference Legend A. Status LED (message and ringing) B. LCD Display C. Softkeys D. Programmable Feature Buttons E. Message Waiting LED Button F. Microphone LED Button G. Speaker LED Button H. Volume I. Hold Button J.

[Page 3: Fixed Keys](#)

Fixed Keys SPKR For HANDSFREE operation you can switch from your handset to speakerphone

by pressing this button and placing your handset in the cradle. To revert back to handset mode, pick up your handset. MIC Key used on speakerphone calls to mute when the MIC key is not lit.

[Page 4](#) 7. If your station stores CALLER ID, volume keys will scroll your display through recent calls. (The display soft key labeled page when pressed will display date, time and action.) MSG KEY This is an indicator of a message left in voicemail. Pressing the key will dial into your voicemail box and prompt you for your security code.

[Page 5](#) Commonly used flexible button features. ABR Auto Busy Redial. Once encountering a busy signal, press this key to enable the system to redial the busy destination at regular intervals. The manual code to set is CNF/TRN#441. (to cancel is #442) ACB Auto Call Back.

[Page 6: Call Forward](#)

CALL FORWARD There are two types of Call Forwarding that you can set. One is System Call Forward (set in system Programming) which automatically directs calls to a predefined location, such as Voice Mail. The other type is Station Call Forwarding. You can use Station Call Forwarding to replace your System CF destination with a custom CF setting made from your station.

[Page 7](#) Call Forward Any Call - Internal and Incoming Line Calls Forwards any call, whether an internal call or incoming line call. All Calls to an extension. Press ext. button + #6011 (tone) + dial the dest. ext. no. (tone) All Calls to outside telephone no. Busy to an ext. Press ext.

[Page 8](#) If you park a call and it is not retrieved, it will recall to the parking station and one of the following occurs: If your station is idle when the system Call Park recall timer expires, the parked call automatically recalls to your station. If your station is busy, the parked call camps on.

[Page 9](#) PICKUP Call Pickup You can pick up a call that is ringing another station's extension, a call placed on hold at another station and other types of calls. When you pick up an internal call, the calling station and the called station displays on your LCD. Group Pickup Stations can be assigned in system programming to Pickup Groups.

[Page 10](#) The system enables you to transfer a call directly to a voice mailbox without first ringing that person's telephone. To transfer a call directly to Voice Mail (VM) 1. While on a call, press Cnf/Trn. You hear feature dial tone. 2.

[Page 11](#) RECORD While on an active call, a station user can record the conversation and store it in a Strategy voice mailbox. Recordings can also be paused or restarted. Depending upon the options selected by your System Administrator, you are given either a manual method of recording that allows you to designate the mailbox where the recording will be sent or an auto method that automatically sends the recording to a predefined mailbox that is assigned to the phone you are using.

[Page 12: Speed Dial](#)

When a local Attendant "splits" two callers that were conferenced, voice recording stops. When a remote Attendant "splits" two callers, voice recording is unaffected. If a recorded call is put on Line hold, voice recording stops when that held call is picked up by another station. When the held call is in a different node, voice recording is unaffected when the held call is picked up.

[Page 13](#) Handset Adjustment...

[Page 14: Feature Access Codes](#)

Feature Access Codes...

[Page 18](#) Feature Button Codes...

[Page 22](#) Speed Dial Number and Name Programming 1. Enter user programming mode by dialing #9876 2. Press Spdial key 3. Enter speed dial number personal 100-199, system 200-999 4. Enter speed dial number (9-1-800-555-1212) 5. Press speaker key to set names 6.

[Page 23](#) User guides and video training resources are also available on our website

<http://www.hughesnt.com...>